Patient Notice of Financial Assistance Program and Discount Payment Plans

If you do not have health insurance or are underinsured and worry that you may not be able to pay in full for your care, we may be able to help.

We welcome you to contact one of our financial counselors to find out if your family is eligible for our Financial Assistance Program or Discount Payment Plans. Eligibility for both plans is determined based on your family income and needs. Certain insured individuals with high medical costs may also be eligible.

Send completed applications to:
3020 Children’s Way, MC 5055, San Diego, CA 92123-4282
858.966.4005 | Visit us online at http://www.rchsd.org/patients-visitors/financial-assistance.
innovation
belongs in every moment

Financial Assistance Program

Charity Care
Rady Children’s Hospital-San Diego gives the highest quality of care to patients we serve. To enable access to our pediatric services, special consideration is given to those patient families who are most vulnerable, including those who are unable to pay and those whose limited means make it extremely difficult to pay for medical bills.

The Rady Children’s Financial Assistance Program provides financial assistance to patients with medically necessary healthcare needs who are low-income, uninsured or underinsured, ineligible for a government program and are otherwise unable to pay for medically necessary care based on their individual family financial situation.

We believe all of our patients and families should be treated fairly and with respect, regardless of their ability to pay. Each family’s eligibility for financial assistance shall be based upon a determination of financial need. Eligibility shall not take into account race, ethnicity, socioeconomic status, sexual orientation, age, gender or religious affiliation.

Our Financial Counseling Department is here to help your family with information about health insurance, our Financial Assistance Program and Discount Payment Plans, and to answer billing questions. All of our financial counselors will treat your questions with confidentiality and courtesy.

What is the Financial Assistance Program?
The Financial Assistance Program allows patients to receive medically necessary services at no charge or at a reduced charge when they meet certain eligibility requirements.

Who is eligible?
Financial Assistance Program participants must meet certain income and resource requirements. If your family income is below 250 percent of the Federal Poverty Income Guidelines, you may qualify for full charity care for your bill.1 If your family income is between 251 and 450 percent of the Federal Poverty Income Guidelines, you may qualify for partial charity care. International patients may apply to Rady Children’s for consideration of financial assistance.

How do I apply?
To apply for financial assistance, you must complete a Financial Assistance Application, including a Statement of Financial Condition. Financial Assistance Applications are available through our Financial Counseling department or our website at http://www.rchsd.org/patients- visitors/financial-assistance. If you need help completing the application, call Financial Counseling at 858-966-4005.

The eligibility determination process will begin once we have received your family’s complete Financial Assistance Application and you have submitted income verification documents.

How does the notification process work?
Once the eligibility process is complete, you will receive a notification letter in the mail. The letter will indicate if you are eligible for full or partial charity care. You may be notified that you are ineligible for financial assistance or that additional information is needed for us to make a determination.

Government Programs
Rady Children’s advocates for low-income and uninsured patients by encouraging them to apply for government assistance programs. If you do not have health insurance or have inadequate insurance coverage and meet certain income requirements, you may be eligible for a government-sponsored health insurance program such as:

- Medi-Cal
- California Children’s Services

We would be happy to assist you with applications for Medi-Cal and California Children’s Services.

1Uninsured patients at this level will receive care free of charge, except they must pay a small co-pay according to the Rady Children’s co-payment schedule.