

Controlled Substance Utilization Review and Evaluation System

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CURES MANDATORY USE

Senate Bill 482 (Stats 2016, Ch 708, Lara)

CURES 2.0 MANDATORY USE BEGINS OCTOBER 2, 2018

The Controlled Substance Utilization Review and Evaluation System (CURES) was certified for statewide use by the Department of Justice (DOJ) on April 2, 2018. Therefore, the mandate to consult CURES prior to prescribing, ordering, administering, or furnishing a Schedule II-IV controlled substance becomes effective on October 2, 2018. Visit www.mbo.ca.gov/CURES for detailed information regarding CURES 2.0.

Note: The phrase "controlled substance" as used in this guide refers to a Schedule II, Schedule III, or Schedule IV controlled substance.

WHEN MUST I CONSULT CURES?

- The first time a patient is prescribed, ordered, administered, or furnished a controlled substance, unless one of the exemptions on back apply.
- Within the twenty-four hour period, or the previous business day, before prescribing, ordering, administering, or furnishing a controlled substance, unless one of the exemptions on back apply.
- Before subsequently prescribing a controlled substance, if previously exempt.
- At least once every four months if the controlled substance remains a part of the patient's treatment plan.

ARE THERE ANY PROTECTIONS FOR PRESCRIBERS?

- There is no private cause of action for a prescriber's failure to consult CURES.
- For complete information on the mandatory requirement to consult CURES, please read HSC § 11165.4.
- If you have any further questions, please seek legal counsel.

"First time" is defined as the initial occurrence in which a health care practitioner intends to prescribe, order, administer, or furnish a controlled substance to a patient and has not previously prescribed a controlled substance to the patient.

— Health and Safety Code (HSC) § 11165.4(a)(1)(B)

HOW CAN I GET HELP WITH CURES?

For general assistance with CURES, including training and CURES usage support, contact the California DOJ at (916) 210-3187 or CURES@doj.ca.gov. For Direct Dispensing assistance, contact Atlantic Associates, Inc. at (800) 339-3370 or ca.cures@aaah.com.

WHAT EXEMPTIONS ARE THERE TO CONSULTING CURES?

- A health care practitioner is exempt from consulting the CURES database before prescribing, ordering, administering, or furnishing a controlled substance in any of the following circumstances:
 - While the patient is admitted to, or during an emergency transfer between a
 - Licensed Clinic, or
 - Outpatient Setting, or
 - Health Facility, or
 - County Medical Facility
 - In the emergency department of a general acute care hospital, and the controlled substance does not exceed a non-refillable seven-day supply.
- As part of a patient's treatment for a surgical procedure, and the controlled substance does not exceed a non-refillable five-day supply when a surgical procedure is performed at a
 - Licensed Clinic, or
 - Outpatient Setting, or
 - Health Facility, or
 - County Medical Facility, or
 - Place of Practice
- The patient is receiving hospice care.
- What if it is not reasonably possible for a prescriber to access the information in CURES in a timely manner?
 - If another individual with access to CURES is not reasonably available, a five-day supply of the controlled substance can be prescribed, ordered, administered, or furnished as long as there is no refill allowed. In addition, the prescriber must document in the medical records the reason for not consulting CURES.
 - What if I determine that consulting CURES would result in a patient's inability to obtain a prescription in a timely manner and thereby adversely impact the patient's medical condition?
 - A prescriber may provide a non-refillable five-day supply if they make this determination. The prescriber must document in the medical records the reason for not consulting CURES.

The facilities listed are specifically defined in statute commencing with HSC § 1296, § 1348, § 1298, and § 1440, respectively.

"Place of Practice" is defined as a Dental Office pursuant to Business and Professions Code § 1638.

WHAT IF I EXPERIENCE TECHNICAL DIFFICULTIES WITH CURES?

There are exemptions to consulting CURES if there are technical difficulties accessing CURES, such as CURES is temporarily unavailable for system maintenance, or you experience temporary technological or electrical failure and CURES cannot be accessed (e.g., power outage due to inclement weather).

A prescriber should contact the CURES Help Desk at (916) 210-3187 or CURES@doj.ca.gov for assistance accessing their CURES account.

Note: A prescriber must, without undue delay, seek to correct any cause of the temporary technological or electrical failure that is reasonably within their control.



CURES 2.0



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OF CALIFORNIA**
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Exemptions for consulting CURES

Patients discharged/released from an emergency department of a general acute care hospital or from Licensed Clinic, Outpatient Setting, and Health Facility where a surgical procedure is performed.

- Emergency Care practitioners may prescribe up to a 7-day non-refillable supply.
- Practitioners prescribing a controlled substance for a post-surgical procedure may prescribe up to a 5-day non-refillable supply for initial pain prescription.

Hospice Care patients are exempt. There are no limitations on the day supply for providers prescribing controlled substances for a Hospice Care patient.



**STATE OF CALIFORNIA
DEPARTMENT OF JUSTICE**

This system is restricted to authorized users for legitimate law enforcement and regulatory purposes. There is no expectation of privacy on this system as it is being audited and monitored.

The unauthorized access, use or modification of this system or the data contained therein or in transit to/from, is prohibited by law and may be reported to law enforcement by system personnel.

2 Warning: Authorized Users Only

User ID

Password

LOGIN

Outpatient Orders

No Phase of Care

ALPRAZolam 1 MG TABS

☒ Accept
 ☒ Cancel

Take 1 mg by mouth., Normal

Order Inst: CURES Consultation Exemptions

-Emergency Department - Prescription should not exceed a 7-day non-refillable supply
 -Post-surgical procedure - INITIAL prescription should not exceed a 5-day non-refillable supply.
 -Hospice Care patient - no limitation on day supply.

Reference **1. CURES 2.0**
1

! Does CURES need to be consulted for this order?

3 CURES has been consulted
Unable to consult CURES
Exemption applies

Product: **ALPRAZOLAM 1 MG PO TABS**

Sig: Specify Dose, Route, Frequency

Method:

Dose:

Route:

Does CURES need to be consulted for this order?

CURES has been consulted
Unable to consult CURES
Exemption applies

! Why were you unable to consult CURES?

Ordering Statistics

- 794 Ambulatory controlled substance orders entered into Epic from 10/2-10/8
- 117 were for Opioid medications
 - 61.5% 1-3 day supply
 - 15.3% 4-5 day supply
 - 5.1% 6-7 day supply
 - 18.1% > 8 days up to 75 days

Days Supply	1	2	3	4	5	6	7	8	10	11	12	13	15	17	20	30	33	47	75	Grand Total
Opioid Medications																				
HYDROCODONE-ACETAMINOPHEN 10-325 MG PO TABS			1													1				2
HYDROCODONE-ACETAMINOPHEN 5-325 MG PO TABS	3	4	8		3															18
HYDROCODONE-ACETAMINOPHEN 7.5-325 MG/15ML PO SOLN	16	11	14	2	1	1			1		1									47
METHADONE HCL 5 MG/5ML PO SOLN															1	1	2		4	8
MORPHINE SULFATE 10 MG/5ML PO SOLN									1											1
OXYCODONE HCL 1 MG/1ML PO SOLN		1	1		4					1				1				1		9
OXYCODONE HCL 5 MG PO CAPS								1												1
OXYCODONE HCL 5 MG PO TABS		5	7		7	1	4	1	2			1	1							29
OXYCODONE-ACETAMINOPHEN 5-325 MG PO TABS	1																			1
TRAMADOL HCL 50 MG PO TABS					1															1
Grand Total	20	21	31	2	16	2	4	2	4	1	1	1	1	1	1	2	2	1	4	117

CURES Registration:

CURES 2.0 provides a web-based registration process that can be accessed from the Office of the Attorney General website.

Applicants should complete the two step registration process.

Step One: Submit completed application form. An approval or denial notification will be sent via email with 24 – 48 hrs.

Step Two: If approved, the notification email will contain the User ID and Temporary Password. Upon first-time login, users must reset their Password and complete their profile.

The image displays two screenshots of the CURES 2.0 web application interface, specifically the Prescriber Registration process.

Top Screenshot: User Registration Form

This form is titled "User Registration Form" and is part of the "Application Instructions" section. It is hosted by the State of California, Department of Justice, Office of the Attorney General. The form includes the following fields:

- Applicant Information:**
 - Role: Prescriber
 - Title:
 - First Name: *
 - Last Name: *
 - Middle Name:
 - Suffix:
 - Date of Birth: *
 - Phone: *
 - Gender: *
 - SSN: *
 - ITIN: *
 - Licensing State: California
 - Licensing Board:
 - License Type: * Selected One
 - State License #: *
 - Re-DEAR: *
 - Em:
 - Check this if you are a provider prescribing (Example: VA, State Hospital, etc.):
- Security Questions:**
 - Selected 5 Security and 2 Help Desk questions. These questions will be used to verify your identity should you forget your password.
 - Security and Help Desk question policies:
 - 1. Answers cannot be part of the question (a word or part of a word).
 - Any truncated word within the question (i.e., answer = "St" and the question contains the word "wedding") will error.
 - Any single word answer where that word appears in the question (i.e., answer = "blue" and the question contains the word "blue") will error.
 - Any single letter answer where that letter is the letter "I" will error.
 - 2. Answers cannot include the following characters:
 - 3. Answers cannot be repeated.
 - 4. Answers cannot be blank.

Bottom Screenshot: User Registration Confirmation

This page is titled "User Registration Confirmation" and is for "Prescriber & Dispenser". It includes the following information:

- Application Instructions:**
 - Your Confirmation Number is: **CACURES52860**
 - Print this application immediately for your records by clicking on the Print button.
- Review Applicant Information:**
 - Role: Prescriber
 - Title:
 - First Name: *
 - Last Name: *
 - Middle Name:
 - Suffix:
 - Date of Birth: *
 - SSN: *
 - ITIN: *
 - Licensing State: California
 - Licensing Board:
 - License Type: * Selected One
 - State License #: *
 - Re-DEAR: *
 - Em:
 - Check this if you are a provider prescribing (Example: VA, State Hospital, etc.):
- Certification Of Terms and Conditions:**
 - The California Prescription Drug Monitoring Program (PDMP) mission is to reduce pharmaceutical drug diversion while promoting legitimate medical practice and patient care. The Controlled Substance Utilization Review & Evaluation System (CURES) accommodates Schedule II through IV controlled substance prescription dispensation information for facilitating diversion awareness and intervention. It is assumed prescribers and pharmacists dedicate their professional skills to identify and assist controlled substance abusers.
 - Prescribing practitioners and dispensers must treat this information in accordance with the provisions of the Health Insurance Portability and Accountability Act (HIPAA), the California Confidentiality of Medical Information Act and Health & Safety Code section 111050. Law enforcement users must obtain, use and share this information with criminal justice partners only in conjunction with criminal investigative matters. This data shall not be disclosed, sold, or transferred to any third party.
 - Any other use of this information is strictly prohibited.
 - Users of the information herein must know, understand and abide by these provisions.
 - The Department of Justice (DOJ) limits access and dissemination of this information to licensed prescribers, licensed dispensers, law enforcement personnel and regulatory board personnel strictly for patient care or official investigatory/regulatory purposes. DOJ punishes regulatory and/or criminal sanctions for misuse of CURES information.
 - Logging into CURES signifies you understand and agree to these terms.

CURES 2.0

CURES 2.0

CURES 2.0 provides an improved user interface; fast, robust performance; analytics; and innovative PDMP informational features.

Dashboard

The Dashboard is the landing page for all users upon login to CURES 2.0. From this page, users can access all features contained within CURES 2.0, including:

- Alerts
- Prescriber Messages
- Bulletins
- Global Navigation Bar

State of California

Department of Justice



Office of the Attorney General

[Home](#)
[User Account](#)
[Patient Activity Report](#)
[Searches](#)
[Rx Form Theft/Loss](#)
[Help](#)
[Links](#)
[Logout](#)

PRESCRIBER

Dashboard

Alerts

Alert Type

1 2 3 4 5

Detail	Type	Name	DOB	Address
No records found.				

(1 of 1)

Prescriber Messages

View	Patient Name	DOB	Gender	Address	From	Date
No records found.						

(1 of 1)

Bulletins

- [CURES 2.0 CERTIFICATION](#) (04/10/2018)

Patient Safety Alerts

1. Rx Recipients Who are Currently Prescribed More than 90 Morphine Milligram Equivalency Per Day
2. Rx Recipients Who Have Obtained Prescriptions from 6 or More Prescribers or 6 or More Pharmacies During Last 6 Months
3. Rx Recipients Who Are Currently Prescribed More than 40 Milligrams Methadone Daily
4. Rx Recipients Who Are Currently Prescribed Opioids More Than 90 Consecutive Days
5. Rx Recipients Who Are Currently Prescribed Both Benzodiazepines and Opioids

CURES 2.0

CURES 2.0 Features

Running a Patient Activity Report (PAR)

The process of completing a PAR contains three steps:

1. Search Criteria

Users specify patient details for which the system will be searched.

2. Patient Results

Once users search for patient records, the results are displayed in a patient picklist. Users select patients from the picklist that match the desired criteria.

3. Patient Details

Upon generation, the prescription activity history of each selected patient will be displayed.

[illegible]

Running a Patient Activity Report (PAR)

1. Search Criteria

Users can input the following patient details:

- Last Name
- First Name
- Date of Birth
- Gender
- Address
- City
- State
- Zip Code

Searches may be made on partial match or exact match to inputted information.

A time period of up to 12 months from date of search, or a date range of one year, can be searched.

Patient Activity

Search Details Compacts and Messaging

Search Criteria

Note: First Name and/or Last Name and DOB are required

Load Saved Search:

Last Name: First Name:

Date of Birth: Gender:

Address: City:

State: Zip Code:

Search Mode: My Compacts Only: ☐

Search By Time

Search By: ☒ Time Period (Months) ☐ Date Range CURES dispense data reflects a rolling 12 month period of time

By executing this search, I certify that I am complying with CURES 2.0 [terms and conditions](#).

Running a Patient Activity Report (PAR)

2. Patient Results

Once users search for patient records, the results are displayed in a patient picklist below the search criteria. A selection check-box displays on every row.

When search results are displayed, selecting check-boxes will highlight relevant patients from the picklist.

After patients are selected, users will be able to generate the report.

Search

Details

Compacts and Messaging

Search Criteria

First Name: BOY

Last Name: PAUL

Date of Birth: 6/17/1967

Search Mode: Partial Match

Search Period: 6 months

Revise Search

Save Search

Matches Returned 9

Select	Last Name	First Name	MI	DOB	Gender	Address	Compact	# of Rx
<input checked="" type="checkbox"/>	BOYNAY	PAUL		6/17/1967	M	3030 CHILDREN'S WAY, SAN DIEGO, CA 92123	N	2
<input checked="" type="checkbox"/>	BOYNAY	PAUL	A	6/17/1967	M	3030 CHILDREN'S WAY, SAN DIEGO, CA 92123	N	2
<input checked="" type="checkbox"/>	BOYNAY	PAUL		6/17/1967	M	1029 UNIVERSITY AVE, SAN DIEGO, CA 92103	N	3
<input type="checkbox"/>	BOYD	PAUL		6/17/1967	M	5644 MISSION CENTER ROAD, SAN DIEGO, CA 92108	N	1

Generate Report

Matches Returned: 4

Select	Last Name	First Name	MI	DOB	Gender	Address	Compact	# of Rx
<input checked="" type="checkbox"/>	BOYNAY	PAUL		6/17/1967	M	3030 CHILDREN'S WAY, SAN DIEGO, CA 92123	N	2
<input checked="" type="checkbox"/>	BOYNAY							
<input checked="" type="checkbox"/>	BOYNAY							
<input type="checkbox"/>	BOYD							

[Generate Report](#)

[Search](#) [Details](#) [Compacts and Messaging](#)

* This dispenser-reported data fails validation criteria

Patients (3)		
Result #1	Result #2	Result #3
BOYNAY, PAUL 6/17/1967, MALE	BOYNAY, PAUL A 6/17/1967, MALE	BOYNAY, PAUL 6/17/1967, MALE

[View Prescriber Contact](#)

Number of Prescriptions Returned: 21

Result #	Date Filled	Date Sold	Drug Name	Form	Drug Strength	Qty	Days Sup
3	2017-07-11	2017-07-11	OXYCODONE HCL-AC	TAB	325 MG-10 MG	60	30
3	2017-05-10	2017-05-10	OXYCODONE HCL-AC	TAB	325 MG-10 MG	84	21
3	2017-04-12	2017-04-12	OXYCODONE HCL-AC	TAB	325 MG-10 MG	60	30
3	2017-02-27		OXYCODONE HCL-AC	TAB	325 MG-10 MG	10	5
3	2017-02-17		OXYCODONE HCL-AC	TAB	325 MG-10 MG	20	10
3	2017-02-14		CARISOPRODOL	TAB	350 MG	30	15

[Download PAR](#)

[Print PAR](#)

Warning Authorized Users Only

Username

Password

LOGIN

→ Forgot your Password?

→ Forgot your ID?

Password resets are required every 90 days.

Reminder emails and on-screen warnings will be presented to the user prior to password expiration.


Self-Service Forgot User ID:

1. Click "Forgot your ID?" link on Login Screen.
2. Forgot User ID page is displayed.
3. Enter email address on record.
4. User receives email with User ID.
5. User proceeds to Login Screen.

Warning Authorized Users Only

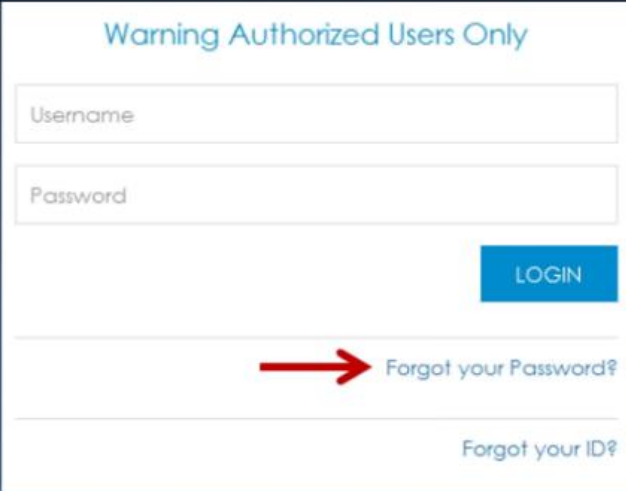
LOGIN

[Forgot your Password?](#)

 [Forgot your ID?](#)

Self-Service Forgot Password:

1. Click "Forgot your Password?" link on Login Screen.
2. Forgot Password page is displayed.
3. Enter User ID.
4. Answer Challenge Questions presented.
5. User receives an email with Temporary Password.
6. User proceeds to login with Temporary Password.
7. User prompted to create new unique password.



The screenshot shows the CURES 2.0 Login interface. At the top, it says "Warning Authorized Users Only". Below this are two input fields: "Username" and "Password". To the right of the "Password" field is a blue "LOGIN" button. Below the login fields, there is a red arrow pointing to the text "Forgot your Password?". At the bottom right, there is a link that says "Forgot your ID?".

Challenge Question Process:

- User presented with 3 randomly chosen questions from list of 5 available.
- User must answer 3 correctly.
- If User answers any question incorrectly, system presents 3 alternate questions.
- After 3 incorrect attempts, system prompts user to contact DOJ CURES Help Desk for assistance.

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<http://oag.ca.gov/cures>

Questions?

Thank you!

