CURES 2.0

Controlled Substance Utilization Review and Evaluation System

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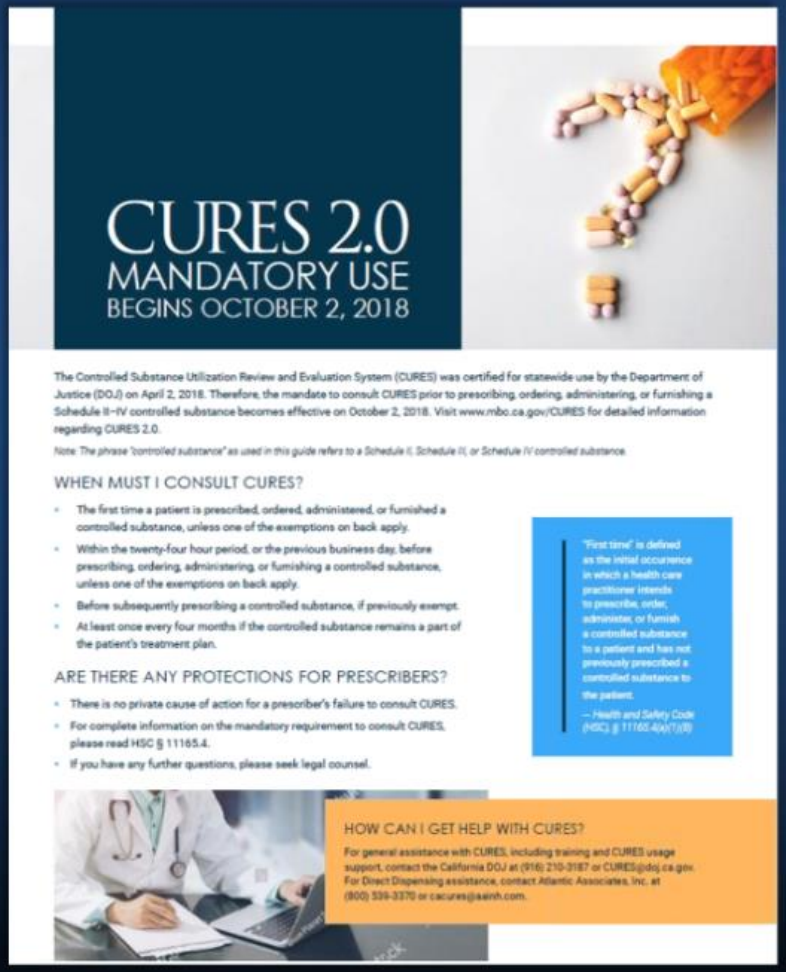
CURES 2.0 Mandatory Use: SB-482

CURES MANDATORY USE

Senate Bill 482 (Stats 2016, Ch 708, Lara)



CURES 2.0
MANDATORY USE
BEGINS OCTOBER 2, 2018

The Controlled Substance Utilization Review and Evaluation System (CURES) was certified for statewide use by the Department of Justice (DOJ) on April 2, 2018. Therefore, the mandate to consult CURES prior to prescribing, ordering, administering, or furnishing a Schedule II–IV controlled substance becomes effective on October 2, 2018. Visit www.mbc.ca.gov/CURES for detailed information regarding CURES 2.0.

Note: The phrase "controlled substance" as used in this guide refers to a Schedule II, Schedule III, or Schedule IV controlled substance.

WHEN MUST I CONSULT CURES?

- The first time a patient is prescribed, ordered, administered, or furnished a controlled substance, unless one of the exemptions on back apply.
- Within the twenty-four hour period, or the previous business day, before prescribing, ordering, administering, or furnishing a controlled substance, unless one of the exemptions on back apply.
- Before subsequently prescribing a controlled substance, if previously exempt.
- At least once every four months if the controlled substance remains a part of the patient's treatment plan.

"First time" is defined as the initial occurrence in which a health care practitioner intends to prescribe, order, administer, or furnish a controlled substance to a patient and has not previously prescribed a controlled substance to the patient.

— Health and Safety Code (HSC), § 11165.4(a)(1)(B)

ARE THERE ANY PROTECTIONS FOR PRESCRIBERS?

- There is no private cause of action for a prescriber's failure to consult CURES.
- For complete information on the mandatory requirement to consult CURES, please read HSC § 11165.4.
- If you have any further questions, please seek legal counsel.

HOW CAN I GET HELP WITH CURES?

For general assistance with CURES, including training and CURES usage support, contact the California DOJ at (916) 210-3187 or CURES@doj.ca.gov. For Direct Dispensing assistance, contact Atlantic Associates, Inc. at (800) 539-3370 or cacures@aainh.com.

WHAT EXEMPTIONS ARE THERE TO CONSULTING CURES?

- A health care practitioner is exempt from consulting the CURES database before prescribing, ordering, administering, or furnishing a controlled substance in any of the following circumstances:
  - While the patient is admitted to, or during an emergency transfer between a
    - Licensed Clinic, or
    - Outpatient Setting, or
    - Health Facility, or
    - County Medical Facility
    - In the emergency department of a general acute care hospital, and the controlled substance does not exceed a non-refillable seven-day supply.
  - As part of a patient's treatment for a surgical procedure, and the controlled substance does not exceed a non-refillable five-day supply when a surgical procedure is performed at a
    - Licensed Clinic, or
    - Outpatient Setting, or
    - Health Facility, or
    - County Medical Facility, or
    - Place of Practice
  - The patient is receiving hospice care.
- What if it is not reasonably possible for a prescriber to access the information in CURES in a timely manner?
  - If another individual with access to CURES is not reasonably available, a five-day supply of the controlled substance can be prescribed, ordered, administered, or furnished as long as there is no refill allowed. In addition, the prescriber must document in the medical records the reason for not consulting CURES.
- What if I determine that consulting CURES would result in a patient's inability to obtain a prescription in a timely manner and thereby adversely impact the patient's medical condition?
  - A prescriber may provide a non-refillable five-day supply if they make this determination. The prescriber must document in the medical records the reason for not consulting CURES.

The facilities listed are specifically defined in statute commencing with HSC § 1200, § 1248, § 1250, and § 1440, respectively.

"Place of Practice" is defined as a Dental Office pursuant to Business and Professions Code § 1658.

WHAT IF I EXPERIENCE TECHNICAL DIFFICULTIES WITH CURES?

There are exemptions to consulting CURES if there are technical difficulties accessing CURES, such as CURES is temporarily unavailable for system maintenance, or you experience temporary technological or electrical failure and CURES cannot be accessed (e.g., power outage due to inclement weather).

A prescriber should contact the CURES Help Desk at (916) 210-3187 or cures@doj.ca.gov for assistance accessing their CURES account.

Note: A prescriber must, without undue delay, seek to correct any cause of the temporary technological or electrical failure that is reasonably within their control.

CURES 2.0

MEDICAL BOARD OF CALIFORNIA
2005 Evergreen Street, Suite 1200
Sacramento, CA 95815

CONTACT
(916) 263-2382
www.mbc.ca.gov
webmaster@mbc.ca.gov

FOLLOW
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CURES 2.0

Exemptions for consulting CURES

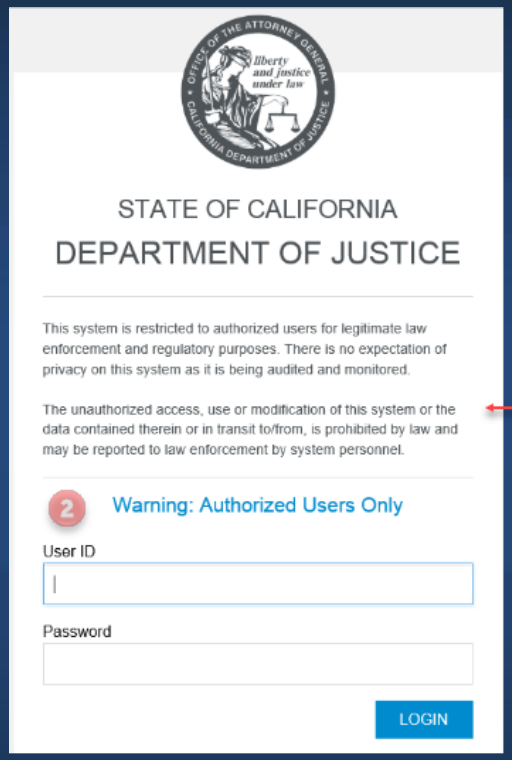
Patients discharged/released from an emergency department of a general acute care hospital or from Licensed Clinic, Outpatient Setting, and Health Facility where a surgical procedure is performed.

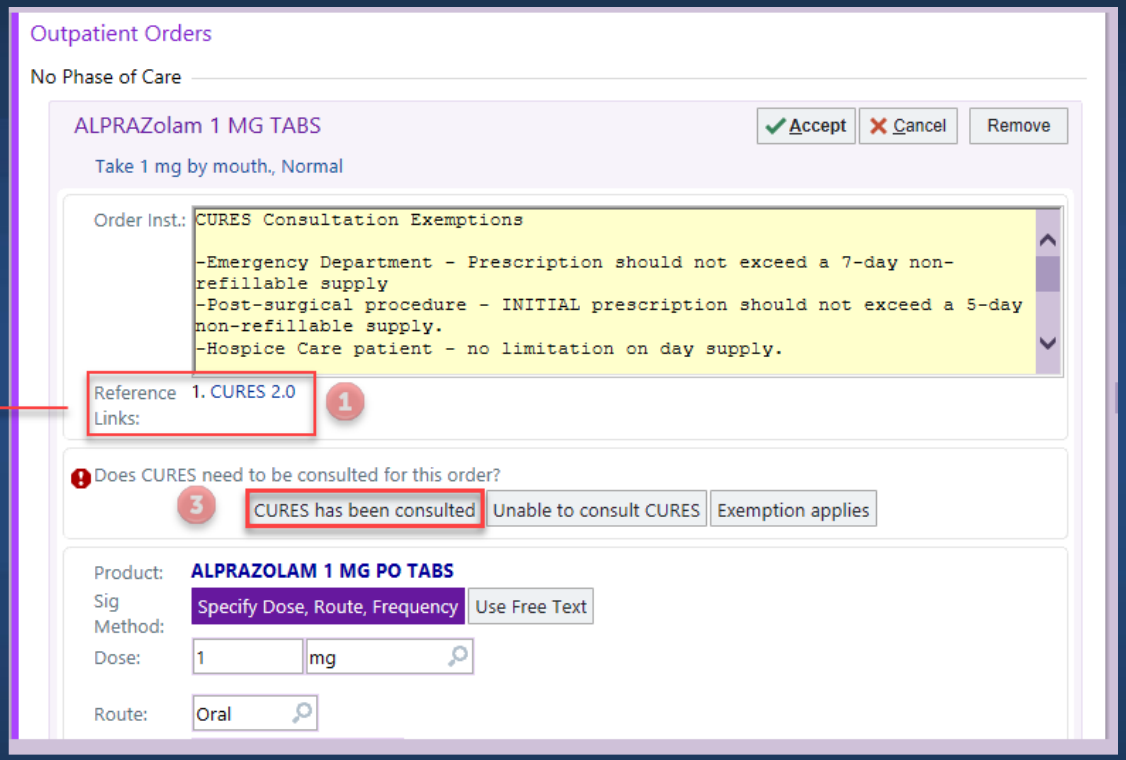
- Emergency Care practitioners may prescribe up to a 7-day non-refillable supply.
- Practitioners prescribing a controlled substance for a post-surgical procedure may prescribe up to a 5-day non-refillable supply for initial pain prescription.

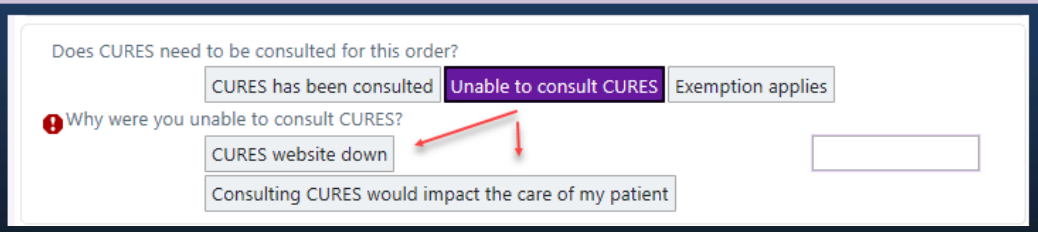
Hospice Care patients are exempt. There are no limitations on the day supply for providers prescribing controlled substances for a Hospice Care patient.

CURES 2.0

Order Question & CURES URL







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Ordering Statistics

- 794 Ambulatory controlled substance orders entered into Epic from 10/2-10/8
  - 117 were for Opioid medications
    - 61.5% 1-3 day supply
    - 15.3% 4-5 day supply
    - 5.1% 6-7 day supply
    - 18.1% > 8 days up to 75 days

Days Supply																				
Opiod Medications	1	2	3	4	5	6	7	8	10	11	12	13	15	17	20	30	33	47	75	Grand Total
HYDROCODONE-ACETAMINOPHEN 10-325 MG PO TABS			1													1				2
HYDROCODONE-ACETAMINOPHEN 5-325 MG PO TABS	3	4	8		3															18
HYDROCODONE-ACETAMINOPHEN 7.5-325 MG/15ML PO SOLN	16	11	14	2	1	1			1		1									47
METHADONE HCL 5 MG/5ML PO SOLN															1	1	2		4	8
MORPHINE SULFATE 10 MG/5ML PO SOLN									1											1
OXYCODONE HCL 1 MG/1ML PO SOLN		1	1		4					1				1				1		9
OXYCODONE HCL 5 MG PO CAPS								1												1
OXYCODONE HCL 5 MG PO TABS		5	7		7	1	4	1	2			1	1							29
OXYCODONE-ACETAMINOPHEN 5-325 MG PO TABS	1																			1
TRAMADOL HCL 50 MG PO TABS					1															1
Grand Total	20	21	31	2	16	2	4	2	4	1	1	1	1	1	1	2	2	1	4	117

Prescriber Registration

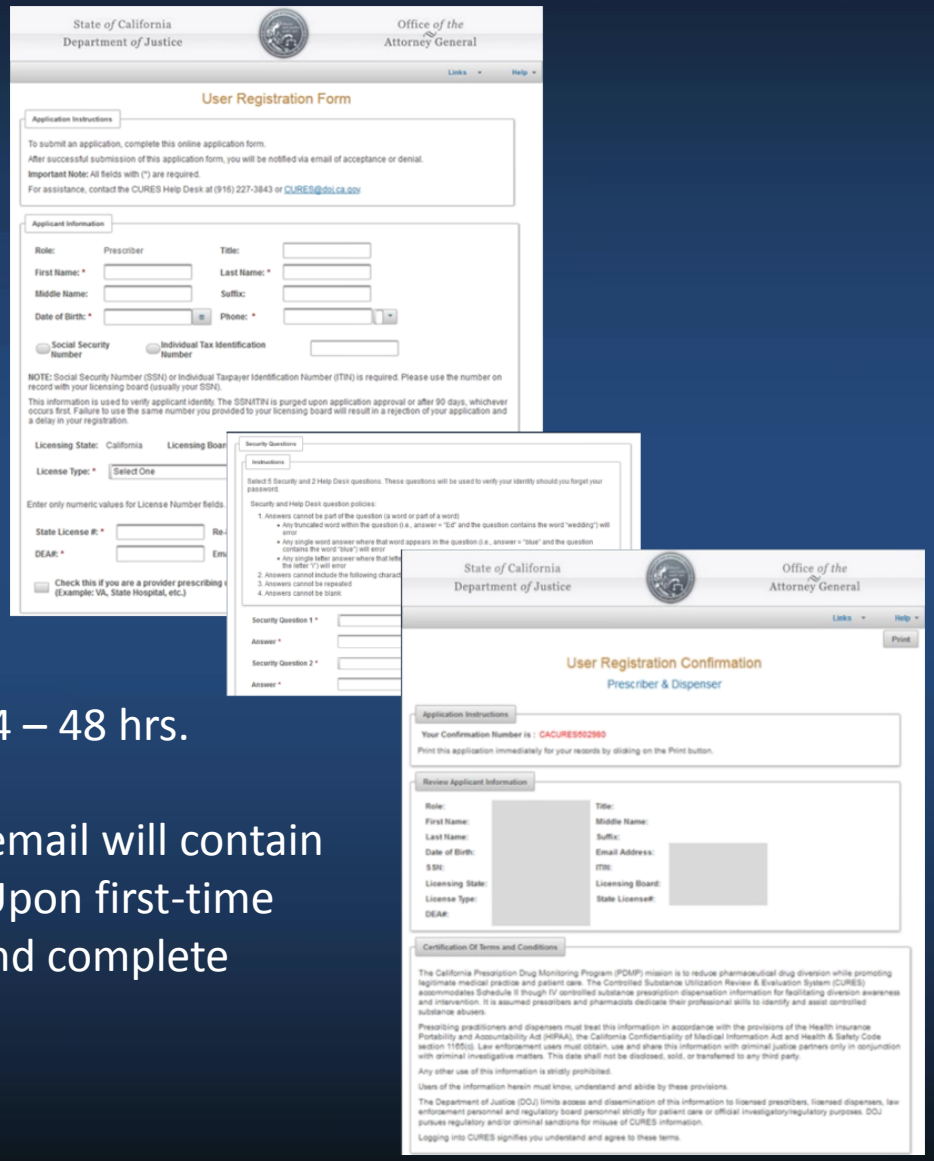
CURES Registration:

CURES 2.0 provides a web-based registration process that can be accessed from the Office of the Attorney General website.

Applicants should complete the two step registration process.

Step One: Submit completed application form. An approval or denial notification will be sent via email with 24 – 48 hrs.

Step Two: If approved, the notification email will contain the User ID and Temporary Password. Upon first-time login, users must reset their Password and complete their profile.



CURES 2.0

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CURES 2.0 provides an improved user interface; fast, robust performance; analytics; and innovative PDMP informational features.

CURES 2.0 Features

Dashboard

The Dashboard is the landing page for all users upon login to CURES 2.0. From this page, users can access all features contained within CURES 2.0, including:

- Alerts
- Prescriber Messages
- Bulletins
- Global Navigation Bar

CURES 2.0

CURES 2.0 Features

Patient Safety Alerts

1. Rx Recipients Who are Currently Prescribed More than 90 Morphine Milligram Equivalency Per Day

2. Rx Recipients Who Have Obtained Prescriptions from 6 or More Prescribers or 6 or More Pharmacies During Last 6 Months

3. Rx Recipients Who Are Currently Prescribed More than 40 Milligrams Methadone Daily

4. Rx Recipients Who Are Currently Prescribed Opioids More Than 90 Consecutive Days

5. Rx Recipients Who Are Currently Prescribed Both Benzodiazepines and Opioids

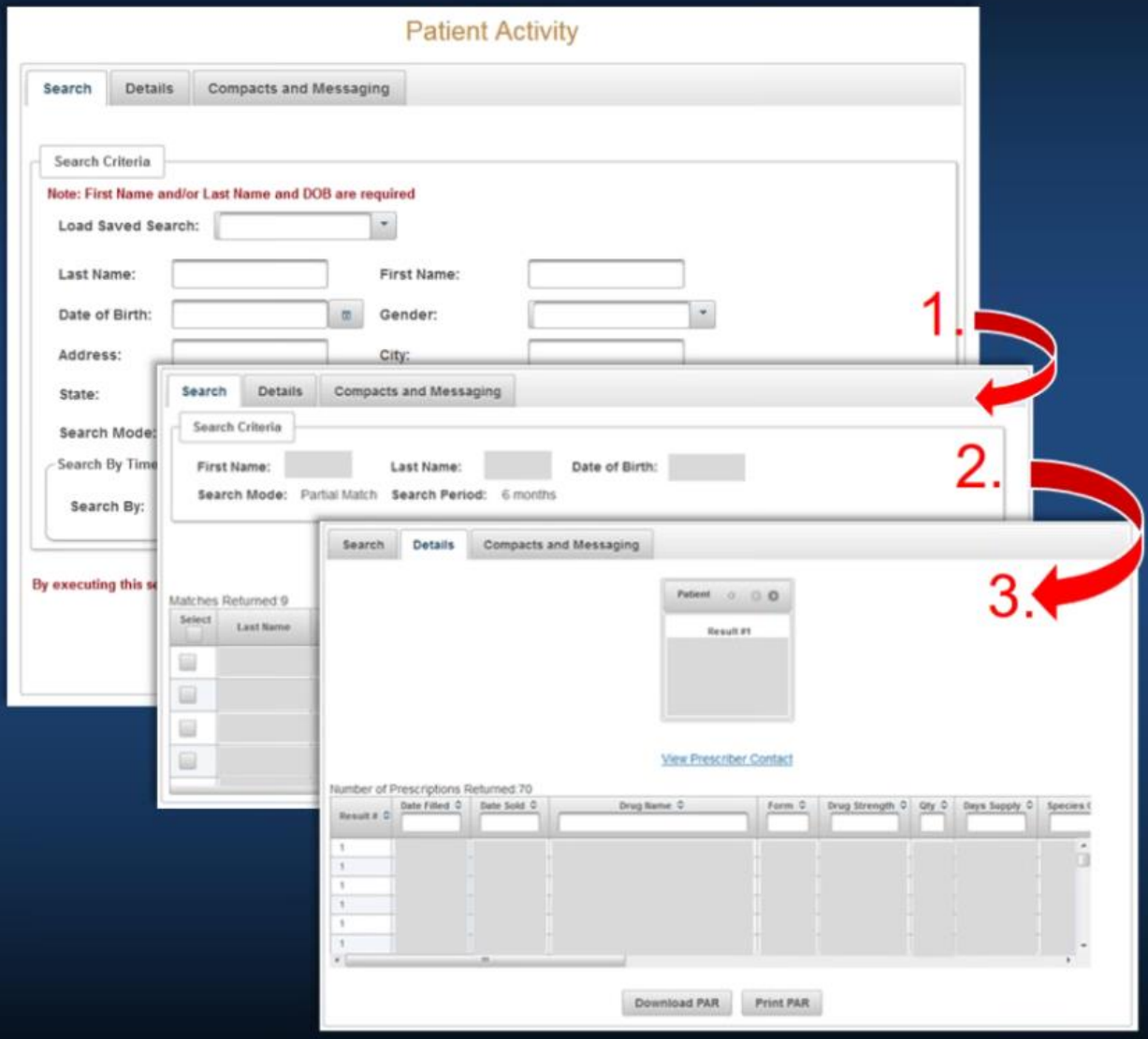
CURES 2.0

CURES 2.0 Features

Running a Patient Activity Report (PAR)

The process of completing a PAR contains three steps:

1. Search Criteria
   Users specify patient details for which the system will be searched.
2. Patient Results
   Once users search for patient records, the results are displayed in a patient picklist. Users select patients from the picklist that match the desired criteria.
3. Patient Details
   Upon generation, the prescription activity history of each selected patient will be displayed.



CURES 2.0 Features

Running a Patient Activity Report (PAR)

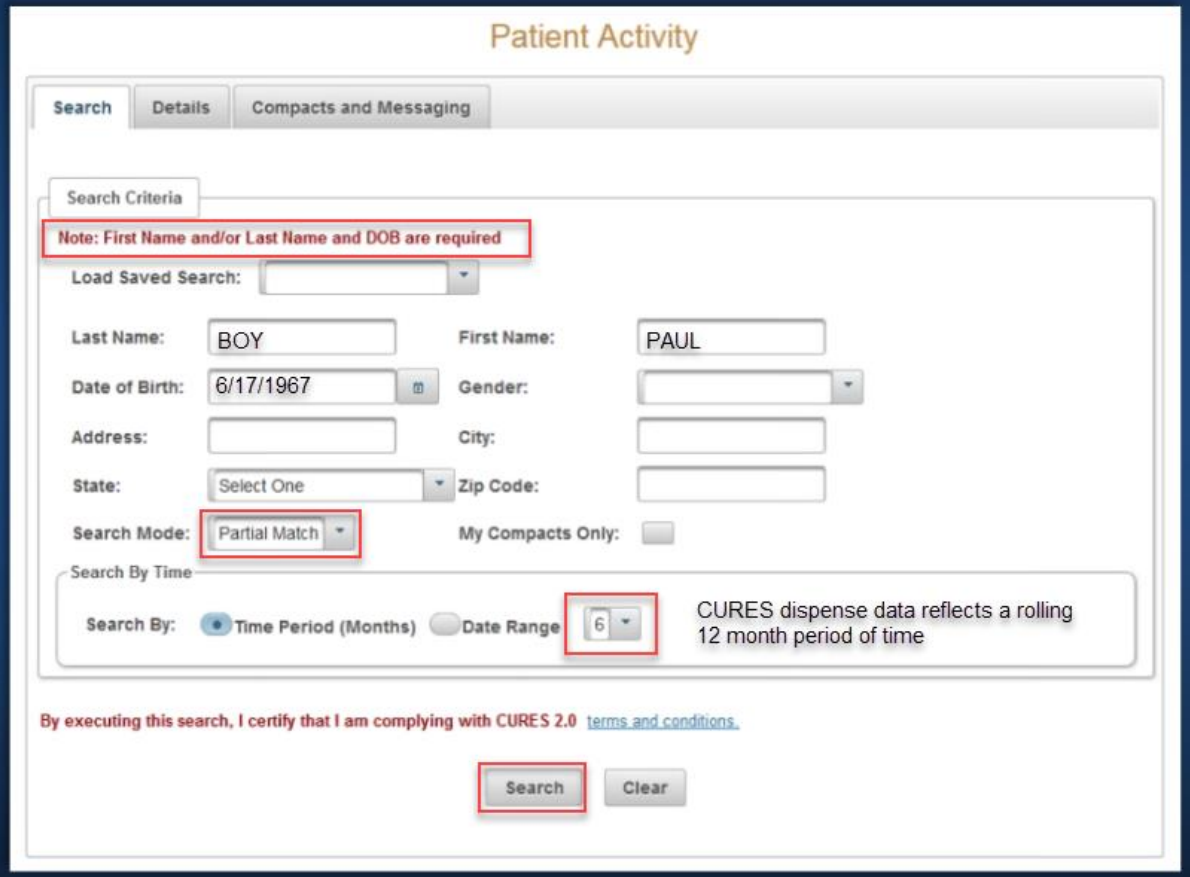
1. Search Criteria

   Users can input the following patient details:

   - Last Name
   - First Name
   - Date of Birth
   - Gender
   - Address
   - City
   - State
   - Zip Code

   Searches may be made on partial match or exact match to inputted information.

   A time period of up to 12 months from date of search, or a date range of one year, can be searched.



CURES 2.0

CURES 2.0 Features

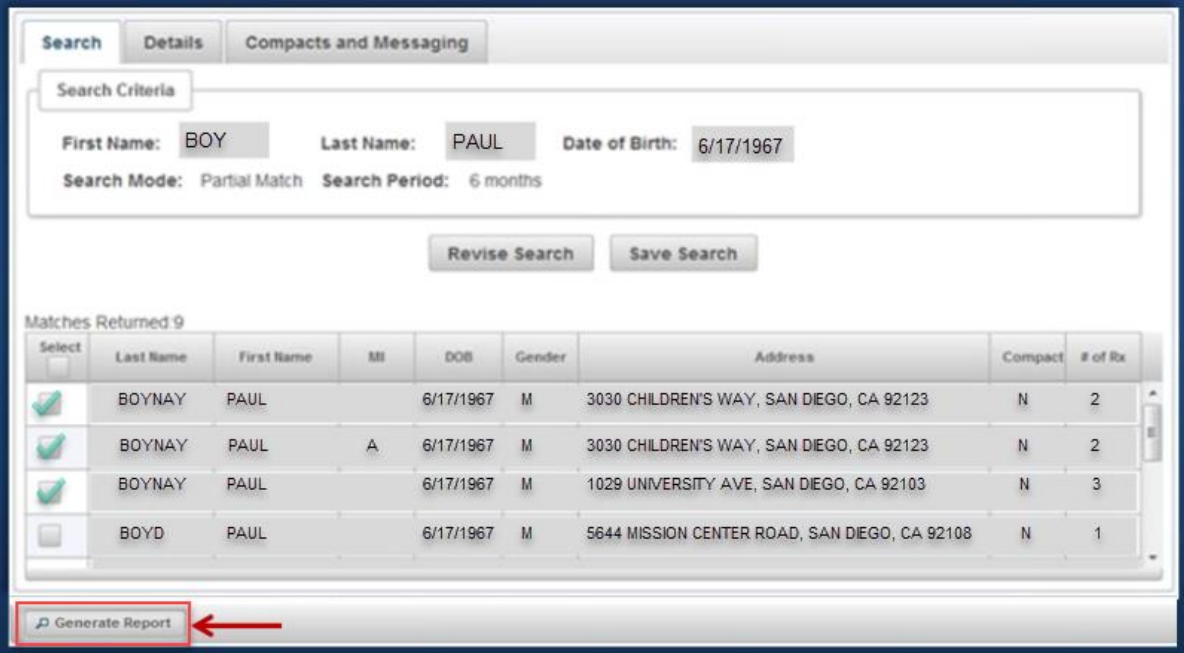
Running a Patient Activity Report (PAR)

2. Patient Results

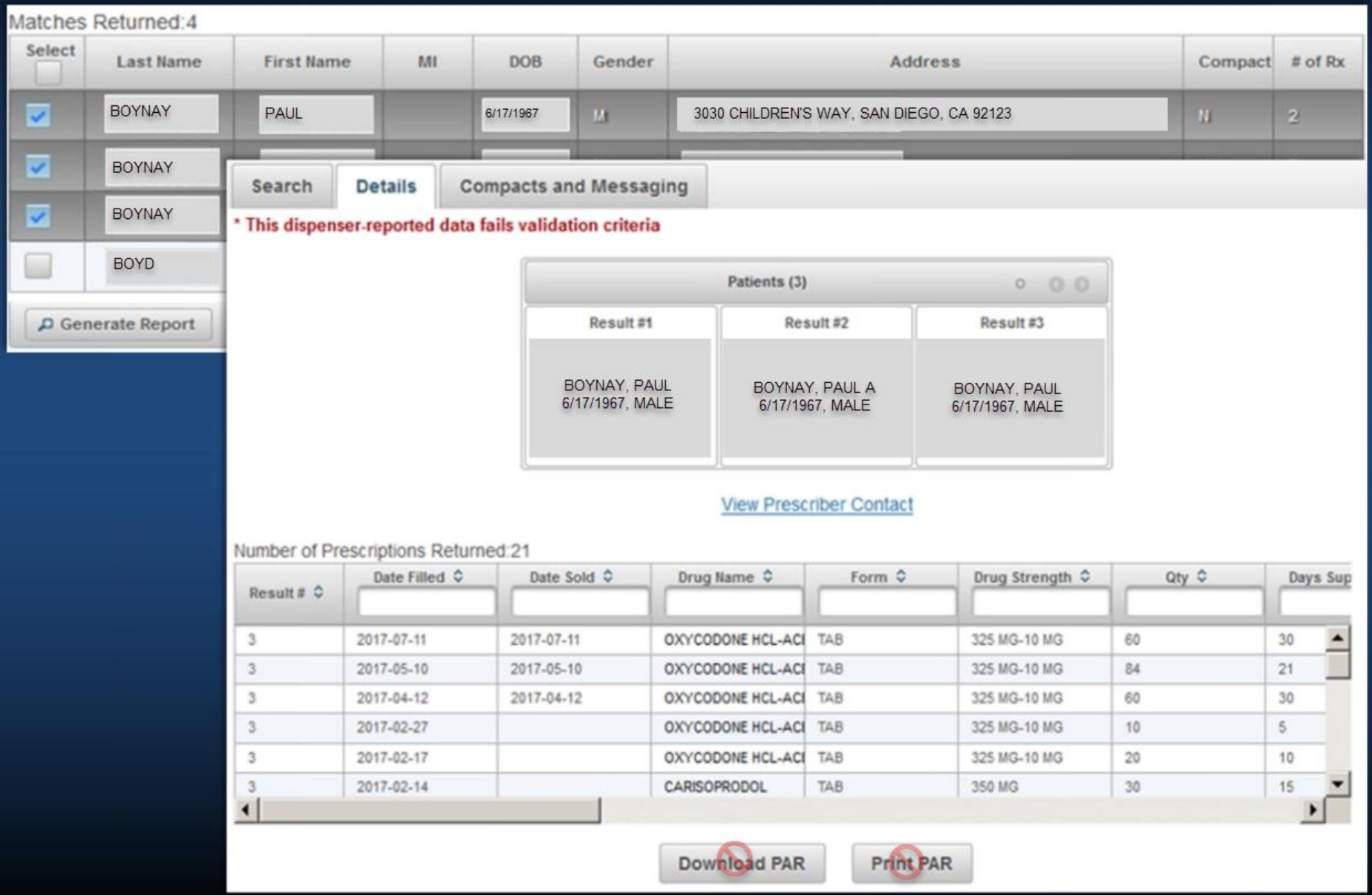
   Once users search for patient records, the results are displayed in a patient picklist below the search criteria. A selection check-box displays on every row.

   When search results are displayed, selecting check-boxes will highlight relevant patients from the picklist.

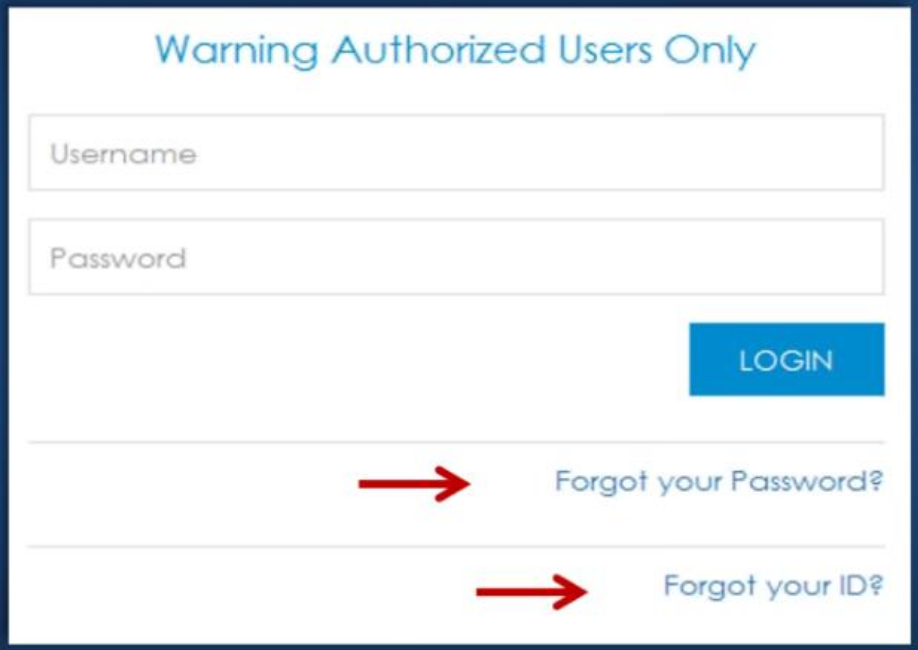
   After patients are selected, users will be able to generate the report.



CURES 2.0 Features



CURES 2.0 Self-Service



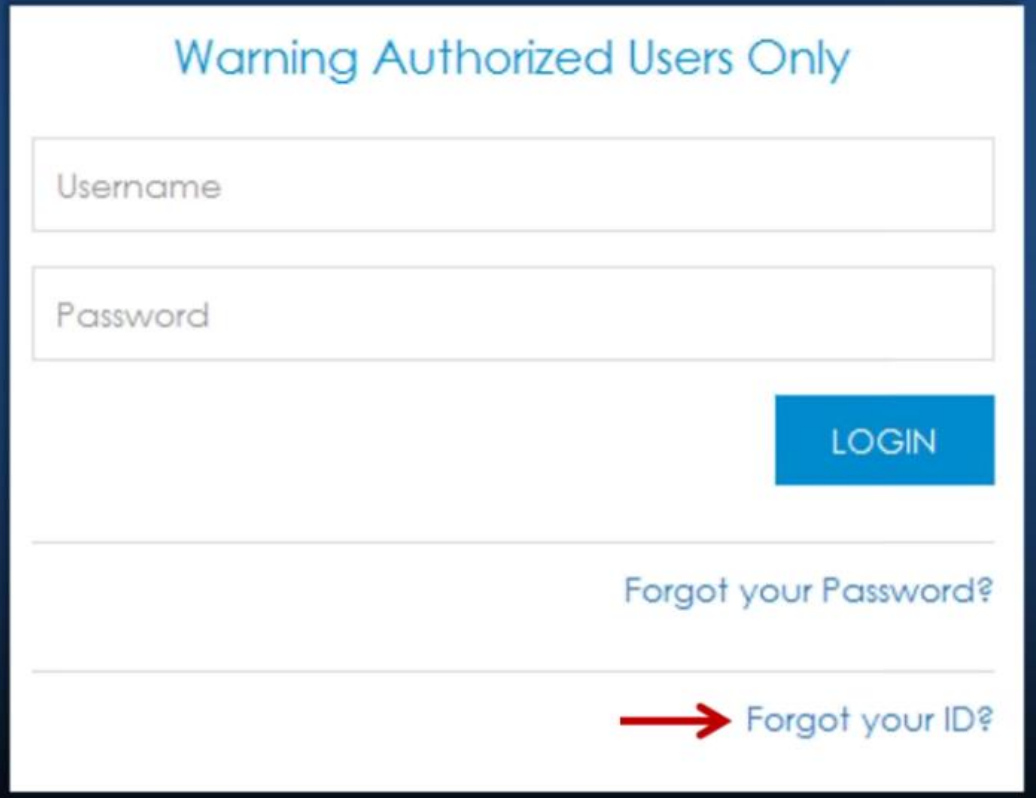
Password resets are required every 90 days.

Reminder emails and on-screen warnings will be presented to the user prior to password expiration.

CURES 2.0 Self-Service

Self-Service Forgot User ID:

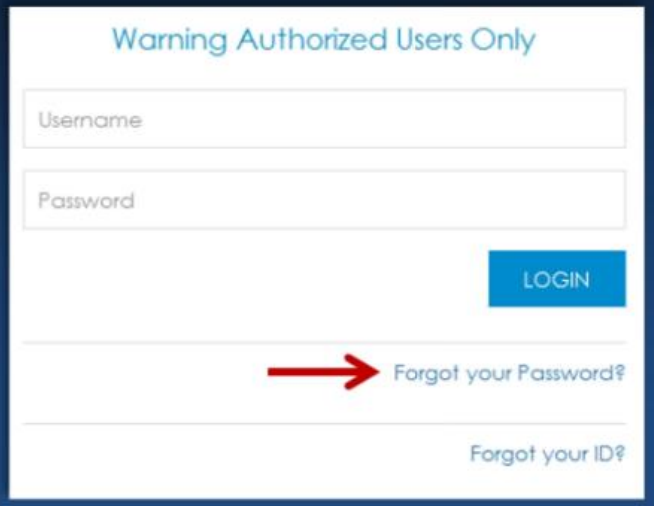
1. Click “Forgot your ID?” link on Login Screen.
2. Forgot User ID page is displayed.
3. Enter email address on record.
4. User receives email with User ID.
5. User proceeds to Login Screen.



CURES 2.0 Self-Service

Self-Service Forgot Password:

1. Click "Forgot your Password?" link on Login Screen.
2. Forgot Password page is displayed.
3. Enter User ID.
4. Answer Challenge Questions presented.
5. User receives an email with Temporary Password.
6. User proceeds to login with Temporary Password.
7. User prompted to create new unique password.



Challenge Question Process:

- User presented with 3 randomly chosen questions from list of 5 available.
- User must answer 3 correctly.
- If User answers any question incorrectly, system presents 3 alternate questions.
- After 3 incorrect attempts, system prompts user to contact DOJ CURES Help Desk for assistance.

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DOJ Contact Information

California Department of Justice
PDMP/CURES
P.O. Box 160447
Sacramento, California 95816

Phone: (916) 210-3187
Email: CURES@doj.ca.gov

http://oag.ca.gov/cures

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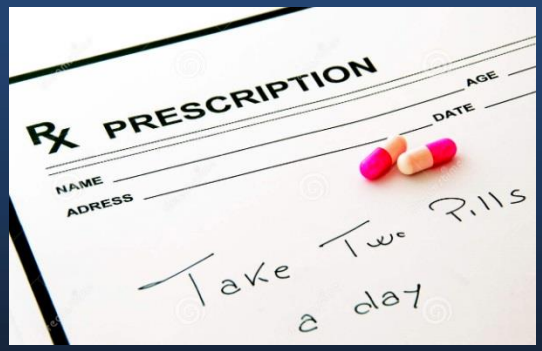
Questions?

Thank you!