### How to Register your Pump on t:connect

- 1. Go to http://tconnect.tandemdiabetes.com. Click Get Started to download the t:connect Uploader.
- 2. Click on the green button to **download the t:connect Uploader**, and follow the online steps to install it on your computer.
- 3. Run the t:connect Uploader software.
  - The t:connect Uploader software should automatically start after you complete the installation. If
    it does not automatically start, double click the program's icon on your desktop or applications
    folder.
- 4. Connect the pump to your computer via USB cable.
- 5. The t:connect Uploader will detect your pump and display its serial number on the computer screen. Click the **Start Upload** button.
- 6. The t:connect Uploader will prompt you to create a new account. Click the Get Started button.
- 7. Select account type: Personal
- 8. Fill in necessary details to create your account. Note: For your password, please use radysd12
- 9. Enter your Blood Glucose Limit values to personalize and color code your reports.
  - High BG: 181
  - Target BG: 70-180
  - Low BG: 69
- 10. Congratulations you created your t:connect account.

### FOR 24/7 CUSTOMER SUPPORT: 1-877-801-6901

# How to Link your New/Replacement Pump to Existing t:connect Account

- 1. Click on the t:connect uploader (T logo icon) located on the desktop.
- 2. The uploader will instruct you to Plug in Device.
- Click on Start Upload.
- 4. Click on View Reports.
- 5. The t:connect website will open. Sign in with existing t:connect email and password.
  - a. If you do not remember your password, please click **Forgot Password**. An email will be sent to you to reset your password.

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## How to Upload your Pump Data

- Click on the t:connect uploader (T logo icon) located on the desktop.
- 2. The uploader will instruct you to Plug in Device.
- 3. Click on Start Upload.
- 4. Once it completes downloading, click Close.
  - If you want to log in and click View Reports, this will take you to the t:connect log-in page. Enter
    your email address and password to access your reports.

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