



# Serious Events That Require Timely Reporting, Investigation, and Follow Up

# Definitions

- **Death:** Related to a defined Adverse Event
- **Adverse Events:** Drawn from NQF list of “Never Events” summarized on slides 4-9
- **Serious Disability** refers to the loss of a body part, or a physical or mental impairment that substantially limits one or more of the major life activities of an individual, or the loss of bodily function, if the impairment or loss lasts more than seven (7) days or is still present at the time of discharge.

# Reportable Adverse Events

Death or Serious Disability Caused by one of the following Defined Adverse Events:

- A. Surgical Events
- B. Product or device events
- C. Patient protection events
- D. Care management events
- E. Environmental events
- F. Criminal events

# Surgical events

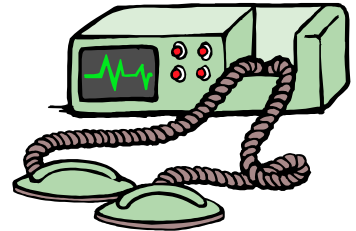
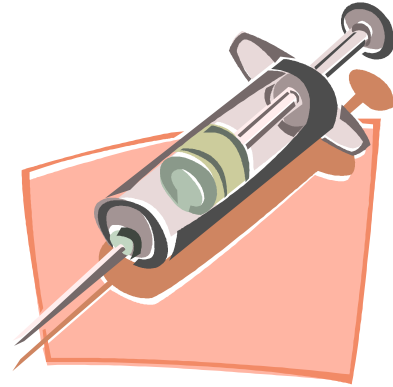
- Wrong body part
- Wrong patient
- Wrong surgery performed
- Retained foreign body
- Death within 24 hours after anesthesia



# Product or device events

## Death or Serious Disability

- Contaminated drug
- Alternate use of device
- Intravascular air embolism



# Patient Protection Events

- Infant discharged to the wrong person
- Death or serious disability associated with a patient's disappearance for more than 4 hours
- Suicide or attempted suicide

# Care Management Events

## Death or serious disability caused by a/an

- Medication error
- Hemolytic reaction from ABO-incompatible blood
- Hypoglycemia
- Untreated hyperbilirubinemia- 1<sup>st</sup> 28 days
- Stage 3 or 4 ulcer
- Venous Thrombo-Embolic event
- Spinal manipulation
- Iatrogenic Pneumothorax
- Adverse event or series of adverse events that cause the death or serious disability of a patient, personnel, or visitor.

# Environmental Events

## Death or serious disability caused by a/an

- Associated with electric shock
- Wrong gas is administered or is contaminated
- Burn
- Fall
- Restraints





# Criminal Events

- Deliver of care while impersonating a MD, RN, pharmacist or licensed health care provider
- Abduction of a patient
- Sexual assault
- Death or serious disability of a patient or staff from a physical assault on hospital grounds

<b>Reportable Events</b>	<b>Event Type</b>
Hi Stage <b>Pressure Ulcers</b>	Care Management Events
Hi Stage <b>IV Infiltrates</b>	Care Management Events
Death or Serious Disability due to a <b>Venous Thrombo-Embolic Event</b>	Care Management Events
Death or Serious Disability due to a <b>Medication Error</b>	Care Management Events
Death or Serious Disability due to a <b>Hypoglycemia</b>	Care Management Events
Death or Serious Disability due to a <b>Blood Incompatibility</b>	Care Management Events
<b>Iatrogenic Pneumothorax</b>	Care Management Events
Death or Serious Disability due to a <b>Untreated Hyperbilirubinemia</b>	Care Management Events
Death or Serious Disability due to a <b>Spinal Manipulation</b>	Care Management Events
<b>Adverse event that leads to the death or serious disability of a staff, patient, or visitor</b>	Care Management Events
<b>Unanticipated death of Full Term Infant</b>	Care Management Events
Care delivered by <b>someone Impersonating Licensed Care Provider</b>	Criminal
<b>Abduction of patient</b>	Criminal
<b>Sexual Assault of a patient, visitor, or staff</b>	Criminal
Death or Serious Disability due to a <b>Physical Assault of a patient, visitor, or Staff</b>	Criminal
Death or Serious Disability due to a <b>Falls</b>	Environmental Events
Death or Serious Disability due to a <b>While in Restraints</b>	Environmental Events
Death or Serious Disability due to a <b>Electric Shock</b>	Environmental Events
Death or Serious Disability due to a <b>Wrong Gas</b>	Environmental Events
Death or Serious Disability due to a <b>Burn</b>	Environmental Events
<b>Surgical Site Infections</b>	Infection
<b>Catheter Associated Blood Stream Infection (CABSI)</b>	Infection
<b>Ventilator Associate Pneumonia (VAP)</b>	Infection
<b>Catheter Associated Urinary Tract Infection (CAUTI)</b>	Infection
<b>Infant discharged to Wrong Person</b>	Patient Protection Events
Death or Serious Disability due to a <b>Patient Disappearance for more than 4 hours</b>	Patient Protection Events
<b>Suicide / Attempted Suicide</b>	Patient Protection Events
Death or Serious Disability due to a <b>Contaminated Drug</b>	Product or Device Events
<b>Intravascular Air Embolism</b>	Product or Device Events
Death or Serious Disability due to a <b>Alternate Use of Device other than Intended</b>	Product or Device Events
<b>Prolonged Fluoroscopy</b> >1500 rads, to wrong region, or >25% planned dose	Product or Device Events
<b>Surgery performed on the wrong patient, the wrong procedure, or the wrong site</b>	Surgical Event
<b>Retained Foreign body after Surgery</b>	Surgical Event
<b>Death within 24 hrs of Anesthesia</b>	Surgical Event

# Immediate Actions

1. Ensure Patient Safety,
2. Preserve Evidence,
3. Report the Event
4. Document the Event
5. Provide Disclosure

# Reporting Requirements

- Employees, professional staff members, all patient caregivers, trainees, managers and volunteers are all individually responsible to report patient safety events by filing a safety report.
- **The patient's attending physician must be notified when an event has clear or potential clinical significance, or an unintended act or substance reaches the patient.**

# Reciprocal Accountability

*The system must trust  
that you will call out*

*You must trust that  
the system will listen*