OBJECTIVES

There has been shift in health care communication away from disease-focused interactions toward patient/experience-focused communication. This shift embraces the role of the patient and their family in the encounter in order to achieve more balanced/meaningful conversations. Unresolved challenges, such as denial of the hearing loss, lack of confidence managing hearing needs or inconsistent hearing aid use can contribute to unsuccessful outcomes. While Audiologists are traditionally successful with the assessment/intervention of hearing loss, their lack of training in managing critical conversations can limit the success of the (re)habilitation. It has also been documented that 30-40% of all children with hearing loss have additional developmental disabilities and at least 30% have an associated genetic syndrome. The complexity of the cases that we manage along with the difficulty in providing meaningful conversations has become a formidable task.

Our speakers will give a unique prospective on managing complex conversations, providing concrete tools for enhancing our sensitivity when counseling our families. They will provide planning and treatment strategies for providing care for our most challenging patients. In addition, relevant case histories will be presented. Throughout, the impact we have on successful management of patients and their families will be explored.

CONTINUING EDUCATION

Rady Children's Hospital-San Diego is approved by the American Academy of Audiology to offer CEUs for this activity. The program is worth a maximum of 1.25CEUs. Academy approval of this continuing education activity is based on course content only and does not imply endorsement of course content, specific products, or clinical procedure, or adherence of the event to the Academy's Code of Ethics. Any views that are presented are those of the presenter/CE Provider and not necessarily of the American Academy of Audiology.

Rady Children's Hospital San Diego is approved by the Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board (SLPAHDB) to offer CEUs for this activity. The program is worth a maximum of 1.25CEUs of which 1.15 hours (Day 2) are specific to Hearing Aid Dispersing hours.

Faculty Disclosure

It is the policy of Rady Children's Hospital-San Diego to ensure balance, independence, objectivity and scientific rigor. Planning must be free of the influence or control of a commercial entity, and promote improvements or quality in health care. Course directors, course planners, faculty and all others in control of the educational content for the CE activity must disclose all relevant financial and nonfinancial relationships. For a listing of faculty disclosure information, including relevant financial and nonfinancial relationships, please visit: https://www.rchsd.org/documents/2020/09/ Sound-Wave-disclosures-2020.pdf. In addition, disclosure will be made to all participants at the conference location, prior to the commencement of the educational activity.

The Sound Wave Symposium

October 9-10, 2020

Education Office Building

Rady Children's Hospital-
San Diego

AGENDA DAY ONE

10:00-10:45 Registration
10:45-11:00 Welcome
11:00-12:30 Pediatric Cochlear Implant's Challenges and Considerations
     Catherine Birman, MBBS-Sydney, Australia Cochlear Implant Centre
12:30-1:15 Lunch
1:15:2:45 Bringing Social-Emotional Competence into the Conversation
     John Luckner, EdD-University of Northern Colorado
2:45:3:15 Case Discussion
3:15-3:30 Break
3:30-4:45 Changing the Culture of Critical Conversations
     Johnnie Sexton, AuD-The Care Project
4:45:5:45 Supporting Transgender and Non-Binary Youth and their Families
     Maja Marinkovic, MD-RCHSD Gender Management Clinic
5:45-6:15 Break & Box Dinner Pick-up
6:15-7:30 Silent No More-No Limits

AGENDA DAY TWO

7:30-8:00 Registration and Continental Breakfast
8:00-10:00 Complex Cases: How to Plan, Implement and Validate Treatment
     Jane Madell, PhD Pediatric Audiology Consulting
10:00-10:15 Break
10:15-11:30 Changing the Culture of Critical Conversations
     Johnnie Sexton, AuD-The Care Project
11:30-12:15 Ethics of Decision Making in Pediatric Otolaryngology for Medically Complex/Neurologically Disabled Children
     Soham Roy, MD-University of Texas Medical School at Houston
12:15-1:45 Case Discussion
1:45-3:00 Manufacturer Exhibits & Optional Educator Round Table Discussion
3:00-3:15 Lunch
3:15-4:45 The Role of the Multi-Disciplinary Team
     Julie Purdy, PhD-Moderator-RCHSD Audiology Team
4:45 Break
5:45-6:15 Social-Emotional Competence in Pediatric Audiology
     Karen Fallace, AuD-Pediatric Audiologist
6:15-7:30 Using Music with Complex Hearing Aid

PROGRAM COMMITTEE

Kristen Baldez, AuD
Pediatric Audiologist

Shani Goldgrub, AuD
Pediatric Audiologist

Keri Cole, AuD
Pediatric Audiologist

Julie Purdy, PhD
Audiology Manager

Karen Fallace, AuD
Pediatric Audiologist

FACULTY

Catherine Birman, MBBS
Sydney, Australia Cochlear Implant Center

John Luckner, EdD
University of Northern Colorado

Maja Marinkovic, MD
Rady Children’s Hospital Gender Management Clinic

Jane Madell, PhD
Pediatric Audiology Consulting

Soham Roy, MD
University of Texas Medical School at Houston

Christine Rocca, MA
Advanced Bionics

Case Studies/Presentations
Rady Children’s Hospital Audiology

TOUCHEs

Cancellations: It is the goal of Rady Children’s Hospital-San Diego to net cancel scheduled education courses; however, we reserve the right to cancel or reschedule any course due to lack of enrollment or unforeseen circumstances. Course will not commence if insufficient interest is expressed. Registration cancellations may be made by phone or email. Full refund of course fee/ deposit will be issued if class is cancelled by Rady Children’s Hospital-San Diego.

Refunds: If the participant decides to cancel, Rady Children’s Hospital-San Diego must be notified at least 48 hours in advance (excluding weekends) prior to the date of the class. Full refund of course fees less 20% administrative fee will be mailed if cancellation was made within 48 hours of the originally scheduled class. No refund will be issued if registration was cancelled less than 48 hours or if “no show.”

Rady Children’s Hospital-San Diego provides notice to its public that when an individual or entity not affiliated with Rady Children’s Hospital-San Diego makes a presentation in this document or course that individual or entity is not affiliated with Rady Children’s Hospital-San Diego. The presenter/CE Provider may be contacted directly for further information.

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This course is designed for audiologists and LSLS professionals in all practice settings who treat pediatric as well as adult populations. This course will prove valuable in the day-to-day practices of physicians, hearing aid dispensers, speech pathologists, early interventionists, nurse practitioners and physician assistants involved in hearing related issues.

**TARGET AUDIENCE**

This course will prove valuable in the day-to-day practices of physicians, hearing aid dispensers, speech pathologists, early interventionists, nurse practitioners and physician assistants involved in hearing related issues.

**Registration Information**

**Early Bird by 08/31/2020**

| Two Days | $350.00 |
| One Day  | $250.00 |

**After 08/31/2020**

| Two Days | $400.00 |
| One Day  | $300.00 |

Breakfast, lunch and box dinner included in the registration fee. No on-site registration will be accepted.

A block of rooms has been reserved at the Four Points Sheraton at 8110 Aero Drive at a rate of $139.00 (+ tax) single occupancy, per night. Room reservations must be made by September 12th in order to take advantage of conference rates. Call the Four Points Sheraton Reservations at (858) 277-8888: mention Rady Children’s Hospital Sound Wave Symposium rates.

**Mail with payment to:** Rady Children’s Hospital-San Diego
3020 Children’s Way MC 5010
San Diego, CA 92123
Attn: Julie Purdy

Please mail checks with registration form made payable to:

**Or simply fax this sheet (credit card only) to:**
Fax: (858) 966-7803
Phone: (858) 966-8100
Please include a cover sheet
Attn: Julie Purdy

**Credit Card Payment**

Please Print Cardholder’s Name

Amount Authorized

Cardholder’s Signature

Type

| Visa   | MasterCard | AMEX |

| Card # | Sec. Code | Exp. Date |