

What to Expect During Your Dermatology Telemedicine Visit

1

Prior to your visit, please complete EzArrival

In the "To Do" section of MyChart, you will see "EzArrival" arrival next to your appointment. Please allow 10 minutes to complete the series of prompted questions. Once complete, a green "Begin Video Visit" button will be displayed.

3

A clinician will initially meet with you

A clinician will meet with you to gather additional medical information. This information will be relayed to your provider so they have a comprehensive understanding of your needs.

5

An After Visit Summary (AVS) will be sent to your MyChart once the visit is complete

Based on your unique care plan, an AVS will be created and provide you with actionable information and medication instructions. The AVS will be sent to your MyChart.

2

A Medical Assistant (MA) will start the visit with you

A Dermatology MA will make sure you're able to successfully join the video visit. They will review your information and medical history that you entered into EzArrival.

4

The Doctor will meet with you next to determine a care plan

The Doctor will meet with you to diagnose health concerns and discuss your care plan.

If you have any questions or concerns, please call Rady Children's Dermatology clinic at (858) 966-6795