



Cochlear Implant Family Journey

Our Cochlear Implant (CI) Team will work with you to determine if your child is a candidate for a cochlear implant. If approved, we are committed to your child being as successful as possible with their cochlear implant. For this to happen, we also need your help. You and your child will need to come to many speech and audiology appointments. These are the most common appointments:

Audiology:

- Hearing tests
- Hearing Aid Fitting/Follow-up
- Speech Perception Testing
- Pre-Cochlear Implant Consultation
- Aural Rehabilitation
- Post Implant Orientation
- Initial Programming
- One Week Re-Programming
- One/Three/Six/Nine/Twelve Month Re-Programming

Vestibular Evaluation (balance)

Developmental Evaluation (mental, social, and behavioral growth)

Medical Evaluation (overall health and well-being)

Speech:

- Pre-CI Speech Evaluation
- Post-CI Therapy: one to two sessions weekly/monthly. This will be for a minimum of six months post implant. If needed, therapy may continue for several years.

Attendance Policy:

The Cochlear Implant Team follows the Developmental Services attendance policy which states:

- You must cancel all appointments **at least** 24 hours in advance. Call 858-966-8100 for appointments in San Diego, Oceanside, or Escondido and 858-966-8300 for appointments in Murrieta if you must cancel.
- We will try to reschedule the appointment as soon as possible and with the same therapist. However, it may be several weeks before an appointment time is available. This can cause a delay for your child in getting their cochlear implant.
- You need to check in 15 minutes **before** your appointment time.
- For many appointments, we will be unable to see you if you are more than 10 minutes late.

- If you are enrolled in speech therapy, it is likely you will have weekly appointments. It is critical that you come to these consistently. If you cancel 2 out of 8 scheduled sessions, we will re-evaluate your schedule. We will brainstorm ways to help you attend regularly.
- If you miss 2 appointments without cancelling (or come later than 10 minutes), your spot will be given to another patient.

Why is the attendance policy important?

Coming to all the visits is critical to the success of your child. We care about you and your child. We want to know if you are having trouble coming to your appointments. Please talk to a team member during your visit about any trouble you are having.

The following options may be available:

- Speech Therapy – telehealth while at home with a parent/caregiver
- Speech Therapy – telehealth while at school
- Speech Therapy services provided by someone in the home or at school
- Audiology Appointments – telehealth

We want to work with you to come up with a solution that works best for your family.

By signing below, you are showing that you understand the attendance policy and commit to attending all your child’s very important appointments.

Name: _____

Signature: _____

Date: _____