


OBJECTIVES

There has been shift in healthcare communication away from disease-focused interactions toward patient/experience-focused communication. This shift embraces the role of the patient and their family in the encounter to achieve more balanced/meaningful conversations. Unresolved challenges, such as denial of the hearing loss, lack of confidence managing hearing needs or inconsistent hearing aid use can contribute to unsuccessful outcomes. While audiologists are traditionally successful with the assessment/intervention of hearing loss, their lack of training in managing critical conversations can limit the success of the (re)habilitation. It has also been documented that 30-40% of all children with hearing loss have additional developmental disabilities and at least 30% have an associated genetic syndrome. Given the increased complexity of the cases that we manage, engaging in meaningful and often difficult conversations has become a formidable task.

Speakers will give a unique prospective on managing complex conversations, providing concrete tools for enhancing sensitivity when counseling families. They will provide planning and treatment strategies for providing care for the most challenging patients. In addition, relevant case histories will be presented. The impact we have on successful management of patients and their families will be explored throughout.

CONTINUING EDUCATION

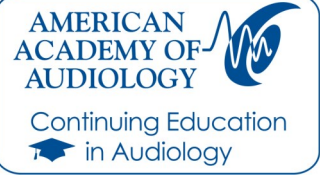
APPROVED PROVIDER



Rady Children's Hospital San Diego is approved by the Continuing Education Board of the American Speech-Language-Hearing Association (ASHA) to provide continuing education activities in speech-language pathology and audiology. See course information for number of ASHA CEUs, instructional level and content area. ASHA CE Provider approval does not imply endorsement of course content, specific products or clinical procedures.

This course is offered for 1.25 ASHA CEUs (Intermediate level, Professional area).

Rady Children's Hospital-San Diego is approved by the American Academy of Audiology to offer Academy CEUs for this activity. The program is worth a maximum of **1.25 CEUs**. Academy approval of this continuing education activity is based on course content only and does not imply endorsement of course content, specific products, or clinical procedure, or adherence of the event to the Academy's Code of Ethics. Any views that are presented are those of the presenter/CE Provider and not necessarily of the American Academy of Audiology.



AMERICAN ACADEMY OF AUDIOLOGY
Continuing Education in Audiology

Rady Children's Hospital-San Diego is approved by the Speech-Language Pathology and Hearing Aid Dispensers Board (SLPAHADB) to offer CEUs for this activity. The program is worth a maximum of **1.25 CEUs**, of which **.675 hours** (Day 2) are specific to Hearing Aid Dispensing hours.

Faculty Disclosure

It is the policy of **Rady Children's Hospital-San Diego** to ensure balance, independence, objectivity and scientific rigor. Planning must be free of the influence or control of a commercial entity, and promote improvements or quality in healthcare. Course directors, course planners, faculty and all others in control of the educational content for the CE activity must disclose all relevant financial and nonfinancial relationships. For a listing of faculty disclosure information, including relevant financial and nonfinancial relationships, please visit: <https://www.rchsd.org/documents/2020/01/sound-wave-disclosures-2020.pdf>. In addition, disclosure will be made to all participants at the conference location, prior to the commencement of the educational activity.

?? Questions ?? contact Julie Purdy
1-858-966-5408 ~ jpurdy@rchsd.org

The Sound Wave Symposium

October 9-10, 2020
Virtual Conference

Candid Conversations and Complex Cases

AGENDA DAY ONE

- 10:30-11:00 Checking Setup & Welcome
- 11:00-12:30 Pediatric Cochlear Implant's Challenges and Considerations
Catherine Birman, MBBS-Sydney, Australia Cochlear Implant Centre
- 12:30-1:15 Break
- 1:15-2:45 Bringing Social-Emotional Competence into the Conversation
John Luckner, EdD-University of Northern Colorado
- 2:45-3:15 Case Discussion
RCHSD Audiologists
- 3:15-3:30 Break
- 3:30-4:45 Changing the Culture of Critical Conversations
Johnnie Sexton, AuD-The Care Project
- 4:45-5:45 Supporting Transgender and Non Binary Youth and their Families
Maja Markinkovic, MD-RCHSD Gender Management Clinic
- 5:45-6:00 Break
- 6:00-7:00 Social Hour: Silence No More-No Limits

AGENDA DAY TWO

- 7:30-8:00 Checking Setup & Welcome
- 8:00-10:00 Complex Cases: How to Plan, Implement and Validate Treatment
Jane Madell, PhD Pediatric Audiology Consulting
- 10:00-10:15 Break
- 10:15-11:30 Changing the Culture of Critical Conversations
Johnnie Sexton, AuD-The Care Project
- 11:30-12:15 Ethics of Decision Making in Pediatric Otolaryngology for Medically Complex/ Neurologically Disabled Children
Soham Roy, MD-University of Texas Medical School at Houston
- 12:15-1:45 Manufacturer Presentations
- 1:45-3:00 The Role of the Multi-Disciplinary Team
Julie Purdy, PhD-Moderator-RCHSD Audiology Team
- 3:00-3:15 Break
- 3:15-4:45 Using Music with Complex Hearing Aid and CI Cases
Christine Rocca, MA, MMT-Advanced Bionics
- 4:45-5:00 Wrap-up and Adourn

PROGRAM COMMITTEE

Kristen Baisley, AuD Pediatric Audiologist	Shani Goldgrub, AuD Pediatric Audiologist
Keri Cole, AuD Pediatric Audiologist	Julie Purdy, PhD Audiology Manager
Karen Faillace, AuD Pediatric Audiologist	Julie Strickland, AuD Pediatric Audiologist

FACULTY

Catherine Birman, MBBS
Sydney, Australia Cochlear Implant Center

John Luckner, EdD
University of Northern Colorado

Johnnie Sexton, AuD
The Care Project

Maja Marinkovic, MD
Rady Children's Hospital Gender Management Clinic

Jane Madell, PhD
Pediatric Audiology Consulting

Soham Roy, MD
University of Texas Medical School at Houston

Christine Rocca, MA
Advanced Bionics

Case Studies/Presentations
Rady Children's Hospital Audiology

POLICIES

Cancellations: It is the goal of Rady Children's Hospital-San Diego to not cancel scheduled education courses. However, we reserve the right to cancel or reschedule any course due to low enrollment or other unforeseen circumstances. Courses will be cancelled at least 48 hours in advance. Registered participants will be notified by phone or email. Full refund of course fee/deposit will be issued if class is cancelled by Rady Children's Hospital-San Diego.

Refunds: If the participant decides to cancel, Rady Children's Hospital-San Diego must be notified at least 48 hours in advance (excluding weekends) prior to the date of the class. Full refund of course fee less 20% administrative fee will be mailed if cancellation was made within 48 hours of the originally scheduled class. No refund will be issued if registration was cancelled less than 48 hours or if "no show."

Rady Children's Hospital-San Diego provides notice to its public that when an individual has any concerns with the material presented in this document or course that the department has not addressed, he or she is encouraged to contact the Departments of Speech-Language Pathology and Audiology at 858-966-8100. If concerns have not been addressed, the public may also contact the Rady Children's Hospital Patient Relations Department at 858-966-4950. To report any concerns or register complaints about a Joint Commission-accredited health care organization an individual may contact The Joint Commission at 1-800-994-6610. Proceeds from this course may support departmental needs of the Audiology Department.



Rady Children's Hospital & Health Center
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 San Diego, CA 92123
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Candid Conversations and Complex Cases

TARGET AUDIENCE

This course is designed for audiologists and LSL professionals in all practice settings who treat pediatric as well as adult populations. This course will prove valuable in the day-to-day practices of physicians, hearing aid dispensers, speech pathologists, early interventionists, nurse practitioners and physician assistants involved in hearing related issues.

Registration Information

	<u>Early Bird by 08/31/2020</u>	
Two Days		\$350.00
One Day		\$250.00
	<u>After 08/31/2020</u>	
Two Days		\$400.00
One Day		\$300.00

Mail with payment to: Rady Children's Hospital-San Diego
 3020 Children's Way MC 5010
 San Diego, CA 92123
 Attn: Julie Purdy

Please mail checks with registration form made payable to:
Rady Children's Hospital - San Diego

PayPal Payments access:
<https://www.rchsd.org/programs-services/audiology-hearing/>

or Fax this sheet attention Julie Purdy (credit card only) to:
(858) 966-7803

This meeting will now be held virtually.

Log-in information will be provided closer to the event.

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Rady Children's Hospital-San Diego

Presents the San Diego

Sound Wave Symposium

Candid Conversations and Complex Cases

Held as a Virtual Conference

October 9-10, 2020

Name _____

Affiliation _____

Address _____

Phone # _____ Email _____

I will be attending: Friday Saturday Both days

I need special accommodations. List: _____

Credit Card Payment

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