

Use the Find Care tool at anthem.com/ca to

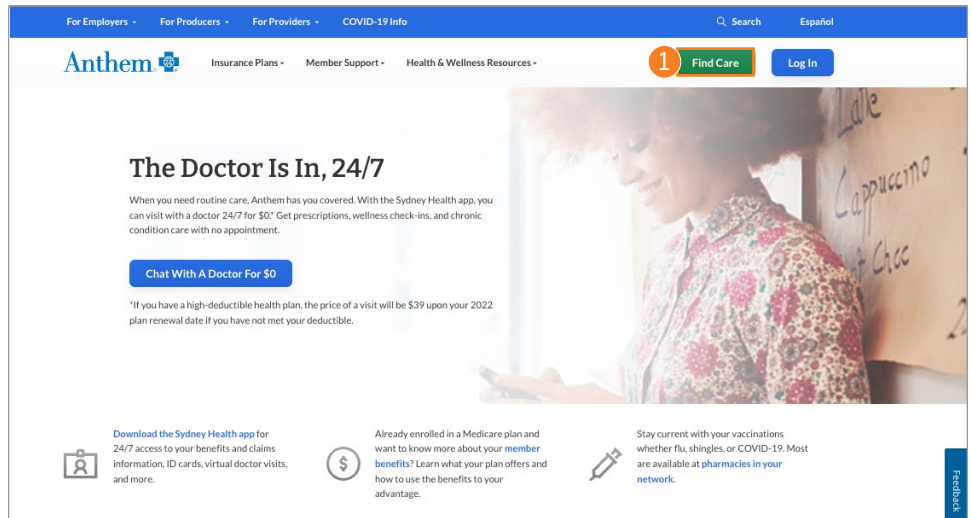
find the care you need

Anthem's Find Care tool was created to make it easy to find preferred primary care providers and specialists in your area. Whether you're searching for medical, dental, or vision use this quick step-by-step guide to help you find the best doctors where you live and work.

General search

Step 1

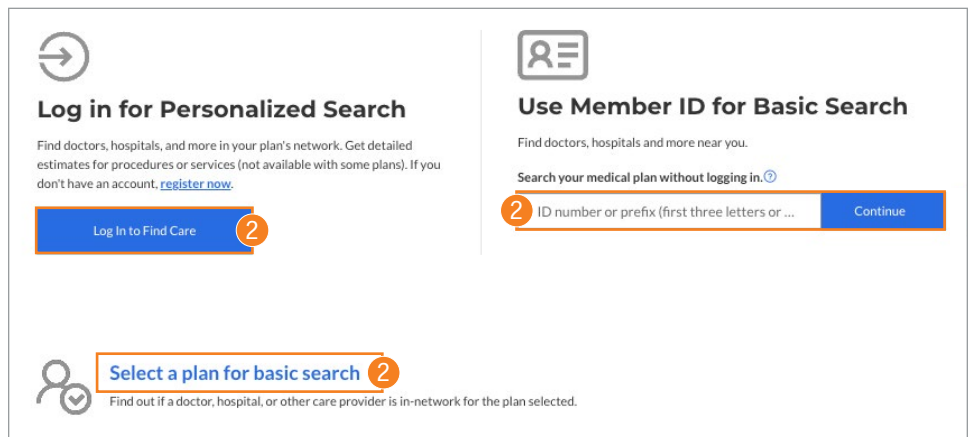
Go to: anthem.com/ca and select **Find Care** on the top right corner.



Step 2

There are three ways to search for a doctor:

1. Select **Log in for Personalized Search** and log in with your email address or username and password — you will be directed to your network of providers.
2. Under **Use Member ID for Basic Search**, input your member ID and you will be directed to your network of providers without logging in.
3. Click on **Select a plan for basic search** and answer four questions.



Step 3

Select a plan for basic search:

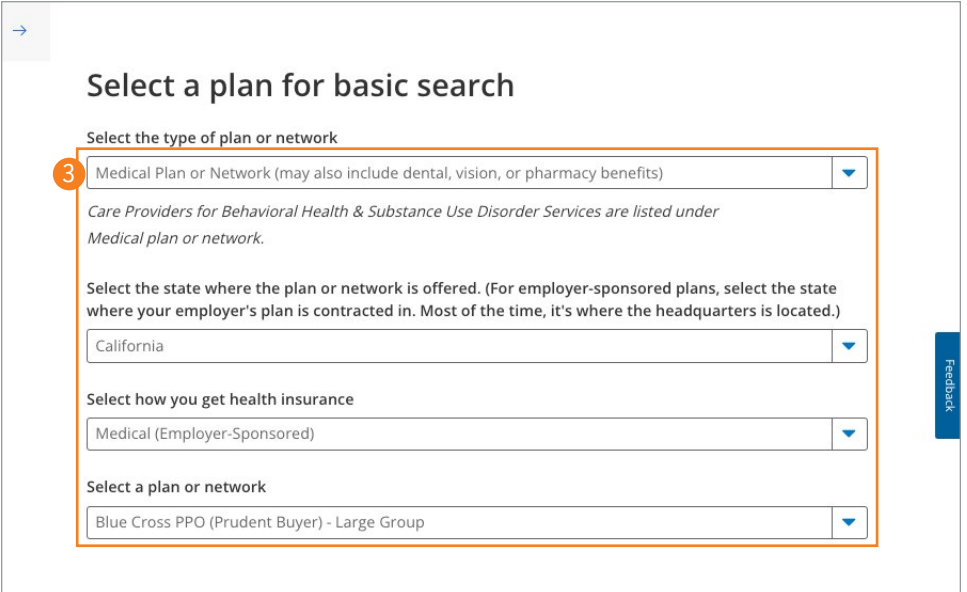
Select a drop-down box to answer each question.

Answers to the dropdown questions:

What type of care are you searching for? Medical Plan or Network. (You can also select dental or vision providers from this drop-down)

What state do you want to search with? Select the state you live in.

What type of plan do you want to search with? Medical (Employer-Sponsored).



→

Select a plan for basic search

Select the type of plan or network

3 Medical Plan or Network (may also include dental, vision, or pharmacy benefits) ▼

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

California ▼

Select how you get health insurance

Medical (Employer-Sponsored) ▼

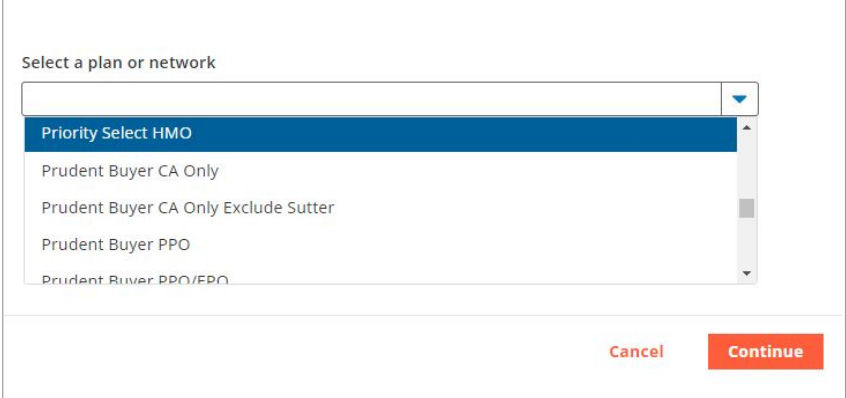
Select a plan or network

Blue Cross PPO (Prudent Buyer) - Large Group ▼

Feedback

Select a plan/network

- Priority Select HMO
- Select HMO
- Prudent Buyer PPO (HDHP)
- National PPO (BlueCard PPO) (HDHP out-of-state)



Select a plan or network

▼

Priority Select HMO

Prudent Buyer CA Only

Prudent Buyer CA Only Exclude Sutter

Prudent Buyer PPO

Prudent Buyer PPO/EPO

Cancel Continue

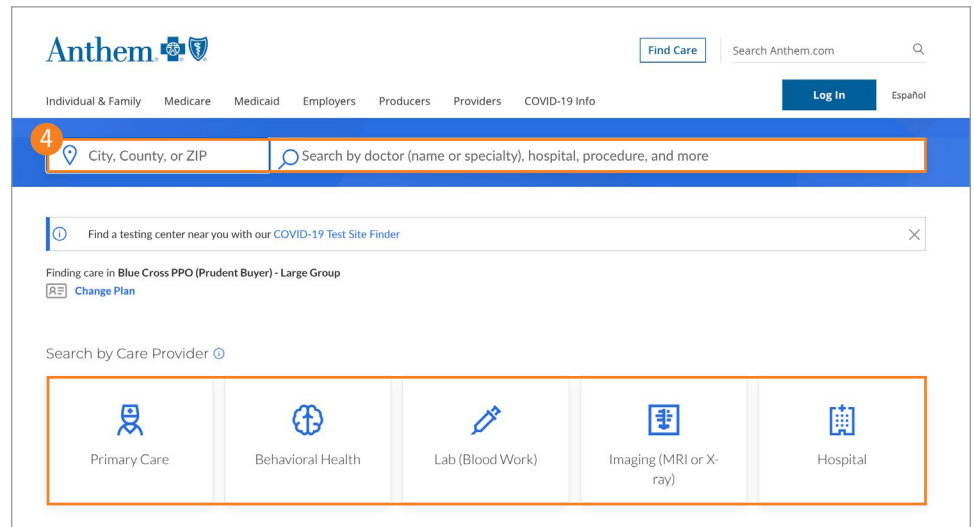
Once you've answered the four questions, select **Continue**.

Step 4

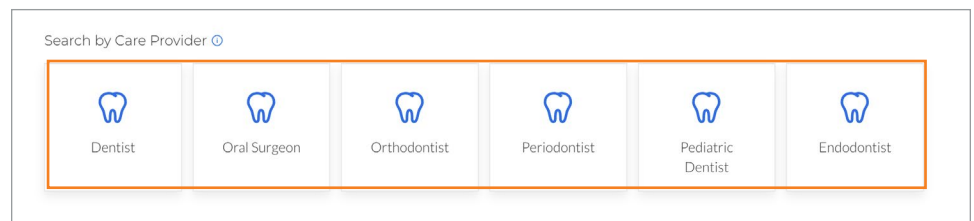
Search for care by entering:

- Your city, county, or ZIP code.
- Name or specialty, national provider identifier (NPI), or license number.
- You can also select the *Search by Care Provider* boxes listed in blue for frequently searched care options.

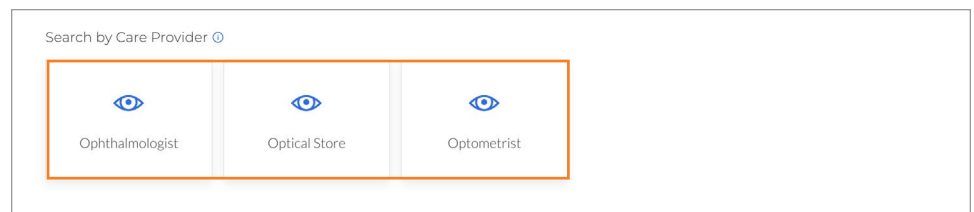
If you are looking for a **medical** provider:



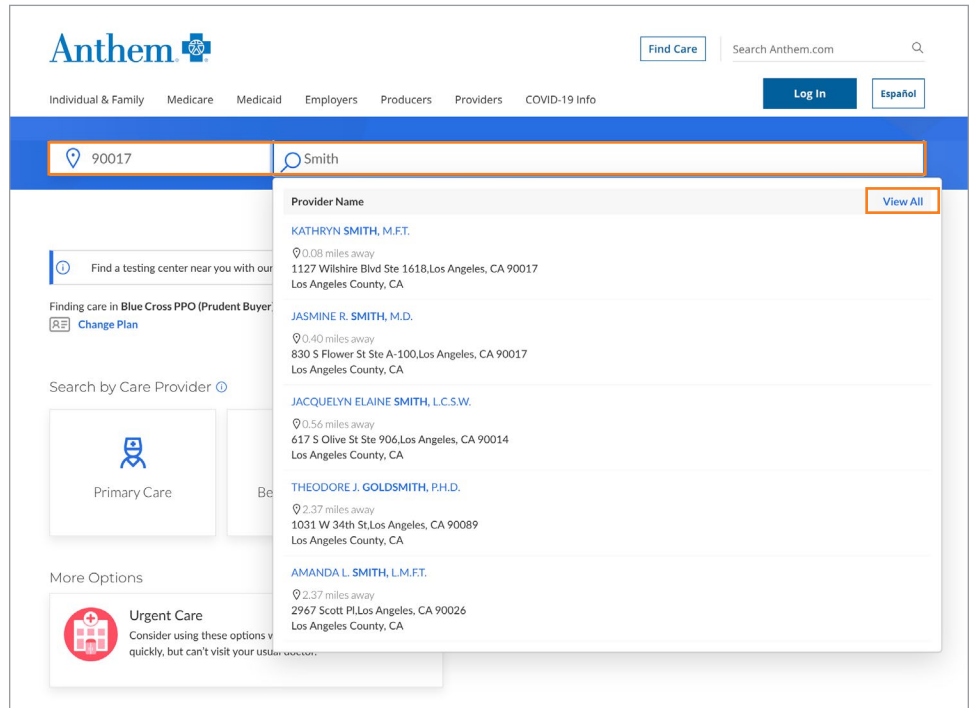
If you are looking for a **dental** provider:



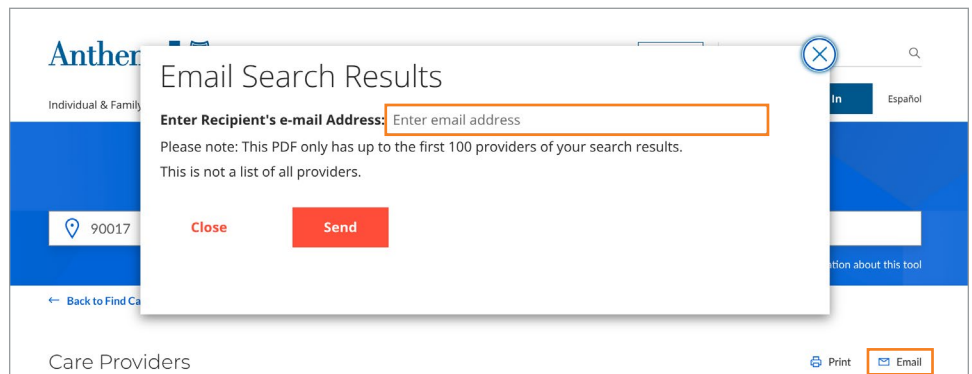
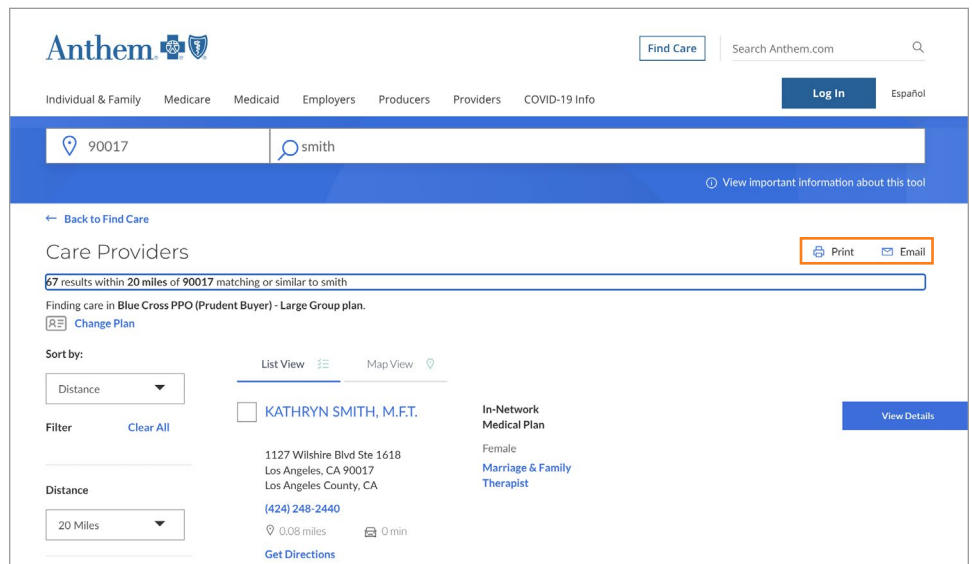
If you are looking for a **vision** provider:



- If you enter a provider's name and your ZIP code, a list of providers will appear. To see a full list of providers with similar names, select **View All**.



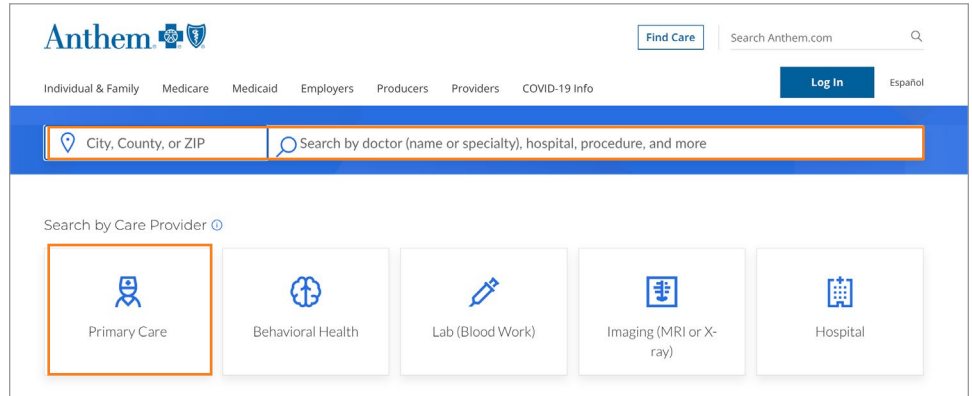
- A list of providers will populate from your search. You can print it or email the list to your personal email.



HMO – How to find a provider’s ID number

Step 1

After entering your city, county, or ZIP code, select the **Primary Care** button under the Search by Care Provider section.



Step 2

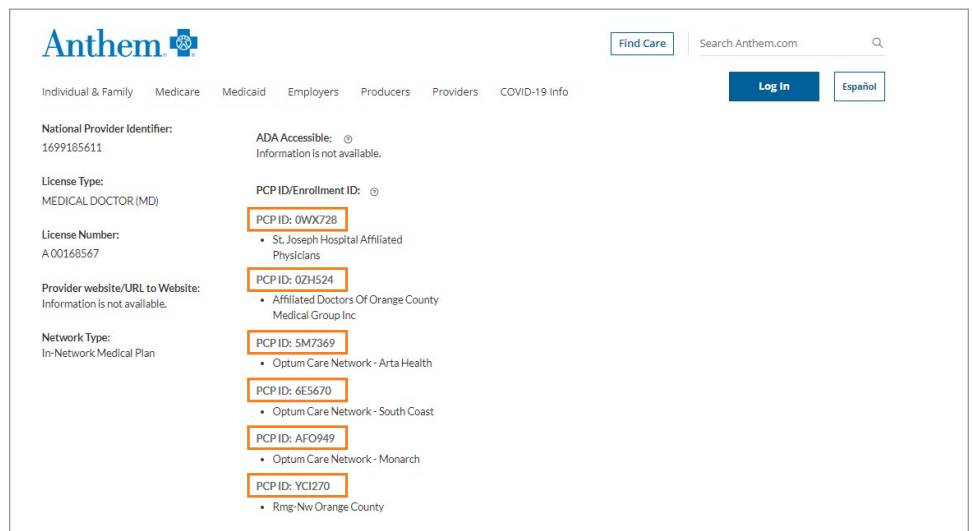
When the search populates with providers in your area, you will need to determine which **PCP ID/Enrollment ID** number to use to identify them as your primary care physician. Under **Key Filters**, check **Serve as PCP** to view available PCPs in your area. Select the **View Details** button for a specific provider.



Step 3

You are now on the provider’s details page. To view the medical groups the provider is affiliated with, scroll down to **PCP ID/Enrollment ID**.

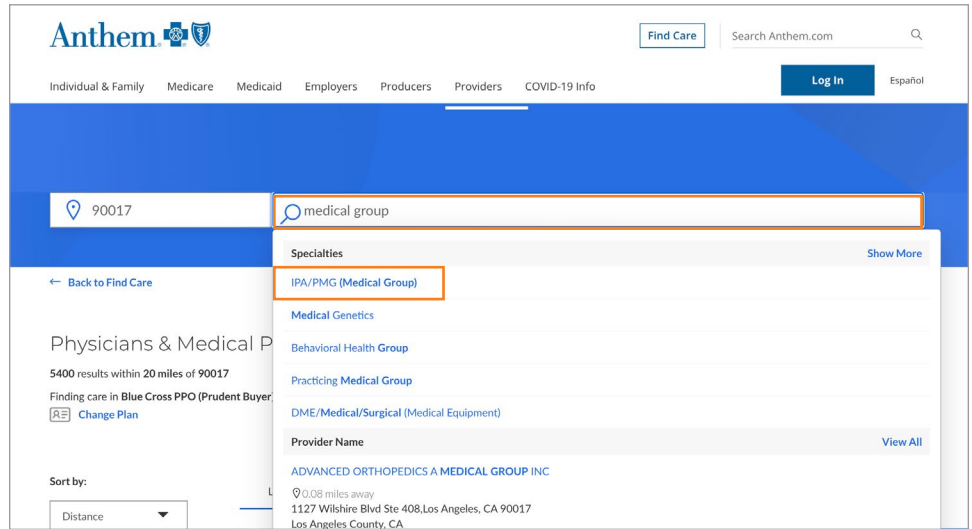
Your provider may participate in numerous medical groups. Please use the **PCP ID** that corresponds with the medical group of choice for your enrollment. Primary care physicians will have a six-digit code.



HMO – How to search for IPAs/medical groups

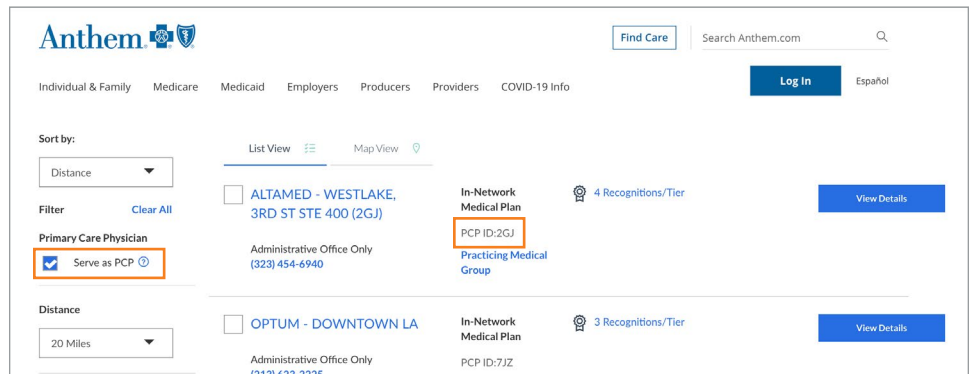
Step 1

After entering your city, county, or Zip code, type **medical group** in the Search field. Then choose **IPA/PMG (Medical Group)** to see a complete list of medical groups in your HMO network.



Step 2

Once the listing of medical groups appears, you will see the filter options on the left side. Under *Primary Care Physician*, check the **Serve as PCP** box. The medical groups with the **Practicing Medical Groups** listing are your **practicing medical groups**. They have a three-digit code.



Important HMO reminders

- HMO care is managed by the medical group you select.
- Make sure the doctor you choose has a contract with the medical group you select.
- Make sure the medical group is part of your HMO network.
- If you are trying to choose a specific hospital, your medical group will advise you which hospital you will use. It is dependent on the contracts the medical group has with the hospital and the admitting rights of the physician.

We are here to help

If you have questions, please call Member Services using the phone number listed on the back of your member ID card.

IPA = independent practice association; PMG = practicing medical group

Our Provider Finder tool is only as up to date as providers notify Anthem. Please contact your provider or call Member Services at the number located on the back of your member ID card to confirm that a provider is in your plan's network. Anthem Blue Cross is the trade name of Blue Cross of California. Independent licensee of the Blue Cross Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.